



Competition and Service (Utilities) Act 1992

1992 CHAPTER 43

PART I

STANDARDS OF PERFORMANCE AND SERVICE TO CUSTOMERS

Gas supply

18 Preliminary investigation of disputes by Gas Consumers' Council

The following section shall be inserted in the ^{M1}Gas Act 1986, after section 32—

“32A Preliminary investigation by Council of certain disputes.

- (1) This section applies where—
 - (a) representations are made to the Council by or on behalf of a person who appears to the Council to have an interest in the matter to which the representations relate; and
 - (b) that matter appears to the Council to constitute a dispute of a kind which may be referred to the Director under section 14A above or 33A below, or under regulations made under section 15A above.
- (2) It shall be the duty of the Council—
 - (a) to inform the person by or on whose behalf the representations are made that he may have the right to refer his dispute to the Director; and
 - (b) to make such investigations with respect to the matter to which the representations relate as may be specified in a direction given by the Director.
- (3) Any such direction may be given so as to apply generally or to a specified class of matter or particular matter and may, in particular, specify in relation to any investigation which the Council is required to make under this section—

Changes to legislation: There are currently no known outstanding effects for the
Competition and Service (Utilities) Act 1992, Section 18. (See end of Document for details)

- (a) the practice and procedure which it is to follow in conducting its investigation; and
- (b) the information which it is to give to the Director with respect to the matter investigated.”

Commencement Information

II [S. 18](#) wholly in force at 1.7.1992 see [s. 56\(2\)](#) and Competition and Service (Utilities) Act 1992 (Commencement No. 1) Order 1992, art. 3, Sch. Pt. I.

Marginal Citations

M1 [1986 c.44](#).

Changes to legislation:

There are currently no known outstanding effects for the Competition and Service (Utilities) Act 1992, Section 18.