

## SCHEDULES

### SCHEDULE 7

#### THE CONVEYANCING OMBUDSMAN SCHEME

- 8 The scheme shall—
- (a) confer on the Conveyancing Ombudsman power to require—
    - (i) information and documents relevant to any investigation under the scheme to be furnished to him;
    - (ii) the payment by an authorised practitioner of compensation where loss has been suffered by, or inconvenience or distress has been caused to, any person as a result of any matter in respect of which a complaint made against that practitioner has been investigated under the scheme;
  - (b) provide for an authorised practitioner against whom a determination has been made by the Conveyancing Ombudsman, on an investigation under the scheme, to be relieved of the obligation to comply with that determination on publishing, in such manner as may be required by the scheme, details of the determination and of the practitioner's reasons for failing to comply with it.