



Telecommunications Act 1984

1984 CHAPTER 12

PART III

OTHER FUNCTIONS OF DIRECTOR

49 Investigation of complaints.

- [^{F1}(1) It shall be the duty of the Director to consider any matter which—
- (a) relates to telecommunication services provided or telecommunication apparatus supplied in the United Kingdom; and
 - (b) is the subject of a representation (other than one appearing to the Director to be frivolous) made to the Director by or on behalf of a person appearing to the Director to have an interest in that matter.
- (2) ^{F2}.....
- (3) Where any matter considered by the Director under subsection (1) above is one in respect of which any of his functions is exercisable, the Director shall, if he is required to do so or if he thinks fit, exercise that function with respect to that matter.
- (4) Section 9 of the 1981 Act (users' councils), which is superseded by this section and section 54 below, shall cease to have effect.]

Textual Amendments

- F1** S. 49 repealed (25.7.2003 for specified purposes, 29.12.2003 otherwise) by [Communications Act 2003](#) (c. 21), ss. 406, 408, 411, [Sch. 19\(1\)](#) (with [Sch. 18](#), [Sch. 19\(1\)](#) Note 1); S.I. 2003/1900, arts. 1(2), [2\(1\)](#), 3(1), [Sch. 1](#) (with art. 3(2) (as amended (8.12.2003) by S.I. 2003/3142, art. 1(3))); S.I. 2003/3142, [art. 3](#), [Sch. 1](#) (with art. 11)
- F2** S. 49(2) repealed by [Broadcasting Act 1990](#) (c. 42, SIF 96), ss. 134, 203(1)(3), [Sch. 12 Pt. II para. 1](#), [Sch. 20 para. 38\(5\)](#), [Sch. 21](#)

Changes to legislation: There are currently no known outstanding effects for the Telecommunications Act 1984, Section 49. (See end of Document for details)

Modifications etc. (not altering text)

- C1** Ss. 3-7, 12-19, Pt. III (ss. 47-55) applied (with modifications) (7.1.1997) by S.I. 1996/3151, reg. 8(2), Sch. 1 para. 1

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