



# Telecommunications Act 1984

## 1984 CHAPTER 12

### PART II

#### PROVISION OF TELECOMMUNICATION SERVICES

##### *[<sup>F1</sup> Standards of performance]*

##### **[<sup>F1</sup>27H Deposits.**

- [<sup>F2</sup>(1) Each designated operator shall, with the agreement of the Director, settle criteria by reference to which the operator will determine—
- (a) whether a customer is required to pay a deposit before being provided with any relevant service; and
  - (b) if so, the amount which he is required to pay.
- (2) The criteria may be varied by the designated operator with the consent of the Director.
- (3) Before settling, or varying, the criteria the designated operator shall consult persons or bodies appearing to him to be representative of persons likely to be affected.
- (4) Except in such circumstances as may be specified in the criteria, no person who is disabled (as defined by the criteria) shall be required to pay a deposit before being provided with any relevant service by the designated operator.
- (5) The designated operator shall—
- (a) prepare a summary of the criteria, with the agreement of the Director;
  - (b) publicise it in such manner as may be approved by the Director; and
  - (c) send a copy of it, free of charge, to any person who asks for one.
- (6) The Director may, after consulting the designated operator, direct him to vary the criteria as specified in the direction.
- (7) Subsection (3) above does not apply to any variation made in compliance with a direction under subsection (6) above.]]

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**Changes to legislation:** There are currently no known outstanding effects for the Telecommunications Act 1984, Section 27H. (See end of Document for details)

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### Textual Amendments

- F1** S. 27H inserted (*prosp.*) by [Competition and Service \(Utilities\) Act 1992 \(c. 43\)](#), [ss.7, 56\(2\)](#), which insertion is in force at 1.7.1992 except as regards subsection (4) by [Competition and Service \(Utilities\) Act 1992 \(Commencement No. 1\) Order 1992, art. 3, Sch. Pt. I](#)
- F2** [Ss. 27A-27L](#) repealed (25.7.2003 for specified purposes, 29.12.2003 otherwise) by [Communications Act 2003 \(c. 21\)](#), [ss. 147\(e\), 406, 408, 411](#), [Sch. 19\(1\)](#) (with [Sch. 18](#), [Sch. 19\(1\) Notes 1, 5](#)); [S.I. 2003/1900](#), [arts. 1\(2\), 2\(1\), 3\(1\)](#), [Sch. 1](#) (with [art. 3\(2\)](#) (as amended (8.12.2003) by [S.I. 2003/3142, art. 1\(3\)](#))); [S.I. 2003/3142](#), [art. 3](#), [Sch. 1](#) (with [art. 11](#))

**Changes to legislation:**

There are currently no known outstanding effects for the Telecommunications Act 1984, Section 27H.