Title: Impact Assessment for The Legal Services Act 2007 Impact Assessment (IA) (Warrant) (Licensing Authority) Regulations 2015 Date: 26/01/2015 IA No: MoJ033/2014 Stage: Final Source of intervention: Domestic Lead department or agency: **Type of measure:** Secondary legislation Ministry of Justice Contact for enquiries: Other departments or agencies: Nalini Deen Legal Services Board Nalini.deen@justice.gsi.gov.uk **RPC Opinion:** Not Applicable

Summary: Intervention and Options

Cost of Preferred (or more likely) Option					
Total Net Present Value	Business Net Present Value	Net cost to business per year (EANCB on 2009 prices)	In scope of One-In, Two-Out?	Measure qualifies as	
£0 million	£0 million	£0 million	No	zero net cost	

What is the problem under consideration? Why is government intervention necessary?

Under the Legal Services Act 2007 ("the 2007 Act"), the Legal Services Board ("the LSB") is granted the power to apply, in specified circumstances, for a warrant to enter and search the premises of a former licensing authority and take possession of any written or electronic records. Such a warrant can be applied for when a body has had its designation as a licensing authority cancelled either automatically because its designation as an approved regulator has been cancelled under section 45, or by an order made by the Lord Chancellor under section 76 of the Act. The 2007 Act provides that the Lord Chancellor must make regulations concerning the circumstances in which warrants can be issued, and regulating the exercise of powers conferred by warrants, so the LSB can utilise this power if required.

What are the policy objectives and the intended effects?

The main objective is to ensure the efficient functioning of the regulatory system in particular circumstances of regulatory failure by an approved or former regulator. These regulations control the issue and exercise of a search warrant and therefore provides clarity, consistency and protection to legal services consumers, providers and regulatory bodies. The intention is to protect licensing authorities from the overuse of search warrants, or from overly intrusive search warrants, without disproportionately hampering the intention behind search warrants: allowing the LSB access to information in a specific set of circumstances.

What policy options have been considered, including any alternatives to regulation? Please justify preferred option (further details in Evidence Base)

Implementing the regulations is the only option considered, assessed against a base case of 'do nothing'.

The Legal Services Act is clear that regulations must be made relating to application for, and exercise of search warrants. Doing nothing would result in the LSB not being able to apply for search warrants and could potentially hamper its enforcement powers. Therefore, implementing the regulations is the chosen option.

Will the policy be reviewed? It will be reviewed. If applicable, set review date: from end 2015						
Does implementation go beyond minimum EU requirements? N/A						
Are any of these organisations in scope? If Micros not exempted set out reason in Evidence Base.		< 20 N/A	Small N/A	Medium N/A	Large N/A	
What is the CO₂ equivalent change in greenhouse gas emissions? (Million tonnes CO₂ equivalent)				Non- £0m	traded:	

I have read the Impact Assessment and I am satisfied that (a) it represents a fair and reasonable view of the expected costs, benefits and impact of the policy, and (b) the benefits justify the costs.

Signed by the responsible Minister:	Edward Faulks	Date:	26/01/2015
olgrica by the responsible Minister.	Euwaiu Fauins	Daic.	20/01/2013

Summary: Analysis and Evidence

Policy Option 1

Description: Make warrant regulations

Price Base	PV Base	Time Period	Net Benefit (Present Value (PV)) (£m)		
Year	Year	Years	Low:	High:	Best Estimate:
COSTS (£r	m)	Total Tra	nsition Years	Average Annual (excl. Transition) (Constant Price)	Total Cost (Present Value)

COSTS (£m)	Total Tra (Constant Price)	ansition Years	Average Annual (excl. Transition) (Constant Price)	Total Cost (Present Value)
Low				
High				
Best Estimate				

Description and scale of key monetised costs by 'main affected groups'

It has not been possible to monetise the costs of this option.

Other key non-monetised costs by 'main affected groups'

This option would involve minor costs for the LSB (or person appointed to exercise a warrant), the court service relating to the application for a warrant, and for the LSB when carrying out searches and handling records thereafter. Given these powers are expected to be used very rarely, in aggregate these costs are expected to be negligible. Searches are also likely to impose some minor costs on the licensing authorities being subject to search in terms of time, inconvenience and pose reputational damage, due to this being part of an enforcement measure to address regulatory failure. Licensing authorities may indirectly face additional compliance costs in response to the deterrent effect of improved enforcement. These costs would eventually be passed through to the consumers of legal services.

BENEFITS (£m)	Total Tra (Constant Price)	ansition Years	Average Annual (excl. Transition) (Constant Price)	Total Benefit (Present Value)
Low				
High				
Best Estimate				

Description and scale of key monetised benefits by 'main affected groups'

It has not been possible to monetise the benefits of this policy.

Other key non-monetised benefits by 'main affected groups'

This option will allow the LSB, or a person appointed by it, to apply for a warrant as part of its enforcement strategy, enabling the LSB to assume effectively the functions of the approved regulator. This will ensure an efficient functioning of the regulatory system, providing benefits for consumers of legal services. The existence of regulations covering the issue and execution of an enter and search warrant also has the potential to act as a deterrent against poor regulation and to improve the standard of regulatory practice by the relevant bodies. Overall this has the potential to improve market confidence and benefit consumers and providers of legal services.

Key assumptions/sensitivities/risks

Discount rate (%)

It is assumed that any costs imposed on licensing authorities would eventually be passed on to legal professionals and in turn on to consumers of legal services in the form of higher fees. This impact is not expected to be significant — a warrant will only be applied for in extreme cases of regulatory failure on application to a judge and it is assumed that the power to apply for a warrant will be used very rarely. Any benefits in the form of improved regulatory oversight would also ultimately feed through to consumers.

BUSINESS ASSESSMENT (Option 1)

Direct impact on business (Equivalent Annual) £m:			In scope of OITO?	Measure qualifies as
Costs: £0m	Benefits: £0m	Net: £0m	No	Zero net cost

Evidence Base (for summary sheets) – Notes

References

No.	Legislation or publication
1	The Legal Services Act 2007
2	Legal Services Board Consultation on its statement of policy on its intervention powers can be found at: http://www.legalservicesboard.org.uk/what_we_do/consultations/closed/index.htm
3	Legal Services Board Statement of policy on its use of intervention directions and cancellation of designation http://www.legalservicesboard.org.uk/what_we_do/consultations/closed/index.htm

Evidence Base (for summary sheets)

1. Introduction

Background

- 1.1 The Legal Services Act 2007 ("the 2007 Act") established the Legal Services Board ("LSB") as the new oversight regulator of legal services. The LSB oversees the regulators of legal services known as "approved regulators". Part 1 of Schedule 10 of the 2007 Act makes provision for approved regulators to be designated, by order, as licensing authorities in relation to one or more reserved legal activities. These are approved regulators with the power to license a particular type of legal service provider (licensable bodies), known as alternative business structures (ABS), which may have owners and managers who are not authorised persons for the purpose of carrying on reserved legal activities.
- 1.2 Under the 2007 Act, approved regulators are under a duty to act in a way that is compatible with the regulatory objectives set out in section 1 of the 2007 Act.¹ Where acts or omissions of an approved regulator are likely to have an adverse impact on these regulatory objectives, the LSB is equipped with a range of enforcement powers that it can exercise to address them including issuing performance targets, directions, public censure and imposing financial penalties. Where an approved regulator's acts or omissions are sufficiently serious, the LSB can also issue an intervention direction providing for certain functions of the approved regulator to be exercised by the LSB or a person nominated by it or it can make a recommendation that the Lord Chancellor cancel the approved regulator's designation.
- 1.3 Where an intervention direction is made under section 41 of the 2007 Act or an approved regulator's designation is cancelled under section 45, the LSB or a new regulator will assume some or all of the approved regulator's functions. In order to provide continuity of regulation in these circumstances the LSB (or a person nominated by it) can apply for a search warrant under section 42 or 48, as appropriate, which would allow a specified person to enter the premises of an approved or former regulator and take possession of written or electronic records.
- 1.4 Section 79 makes similar provision for licensing authorities to that made by section 48 for approved regulators, in that it makes provision for warrants which may be issued following the cancellation of a designation. It applies where a body has had its designation as a licensing authority cancelled, either automatically under section 75 of the Act because its designation as an approved regulator has been cancelled under section 45, or by an order made by the Lord Chancellor under section 76 of the Act.
- 1.5 LSB can only consider recommending cancellation of a licensing authority's designation if its other enforcement powers would not adequately address the issue. This is intended to ensure that these powers remain reserved for the most serious or persistent infractions. These safeguards ensure that the LSB will take a proportionate approach to the exercise of its powers and it is envisaged that recommendations for cancellation of designation will be used sparingly. It is hoped that matters will never proceed to this stage.
- 1.6 In order to provide continuity of regulation in these circumstances the LSB (or a person nominated by it) can apply for a search warrant, which would allow a specified person to enter the premises of the former licensing authority and take possession of written or electronic documents. The 2007 Act provides that a High Court judge, Circuit judge or justice of the peace can only issue a warrant where necessary or desirable for the purpose of continuing regulation.

¹ 1 The regulatory objectives

⁽¹⁾ In this Act a reference to "the regulatory objectives" is a reference to the objectives of—

⁽a) protecting and promoting the public interest;

⁽b) supporting the constitutional principle of the rule of law;

⁽c) improving access to justice;

⁽d) protecting and promoting the interests of consumers;

⁽e) promoting competition in the provision of services within subsection (2);

⁽f) encouraging an independent, strong, diverse and effective legal profession;

⁽g) increasing public understanding of the citizen's legal rights and duties;

⁽h) promoting and maintaining adherence to the professional principles.

Problem under consideration

- 1.7 Sections 79(6) of the 2007 Act state that the Lord Chancellor must make regulations specifying further matters that a judge or justice must be satisfied of or have regard to before issuing a warrant in relation to cancellation of a licensing authority's designation. The regulations must also regulate the exercise of a power conferred by warrant and make provision concerning when documents can be copied or must be returned.
- 1.8 The Lord Chancellor must make regulations and therefore the LSB (or a person nominated or appointed by it) will not be able to apply for a warrant until regulations are made. The LSB became operational and gained the ability to exercise its enforcement powers on 1st January 2010. Cancellation of designation will only be relevant in severe cases of regulatory failure and there are a number of processes that the LSB must go though before either can materialise. These processes include statutory time limits that mean it will take a number of weeks for cancellation of designation to take effect. However, it is important that regulations are made so that the LSB can exercise its full range of enforcement powers to address regulatory failure.

Economic rationale

- 1.9 The conventional economic approach to Government intervention is based on efficiency or equity arguments. Government intervenes if there is a perceived failure in the way a market operates ("market failures") or if it would like to correct existing institutional distortions ("government failures"). Government also intervenes for equity ("fairness") reasons. In this case, intervention would be justified primarily on efficiency grounds.
- 1.10 The regulations apply in instances where the regulatory system covering the provision of legal services has broken down. Allowing searches will ensure that the required level of regulatory oversight can quickly be re-established, ensuring that legal services are regulated effectively. This will provide economic welfare gains to consumers of legal services.
- 1.11 The regulations may also provide a deterrent effect which would increase the standard of regulatory oversight overall. This would provide further benefits for the consumers of legal services. Improved market confidence also benefits the providers of legal services.

Affected stakeholder groups, organisations and sectors

- 1.12 Regulations made by the Lord Chancellor under section 79 of the 2007 Act concern applications for search warrants by the LSB or a person appointed by the LSB. These warrants can be exercised over the approved regulators who have been designated as licensing authorities. Under the 2007 Act there are currently 5 licensing authorities:
 - Law Society via the Solicitors Regulation Authority;
 - Council for Licensed Conveyancers;
 - The Institute of Chartered Accountants in England and Wales;
 - Chartered Institute of Patent Attorneys;
 - Institute of Trade Mark Attorneys;
- 1.13 If the LSB recommends, the Lord Chancellor can designate other bodies as licensing authorities in the future.
- 1.14 It is currently estimated that there are currently over 300 licensed bodies overseen by the licensing authorities. However, it is not envisaged that these individuals or the businesses and bodies within which they work will be directly affected by a warrant for search and entry or regulations concerning this. A warrant will only authorise the LSB to take possession of documents already in the possession of licensing authorities and not directly from professionals or businesses. Such documents may relate to the individuals and entities that the licensing authorities are or were regulating. However, the intention in exercising a warrant under section 79 will be to provide continuity of regulation. Therefore there should be no direct impact on legal practices resulting from the LSB's exercise of a warrant for search and entry.
- 1.15 Similarly, the content of regulations regarding a search warrant will have no impact on legal professionals or practices. The regulations will cover matters that a judge or Justice of the Peace must be satisfied of or have regard to before issuing a warrant and will also regulate the exercise

- of a power conferred by warrant. The regulations will therefore primarily impact the LSB, any person that it specifies or appoints to carry out a search, and the licensing authorities. There will also be some impact on the judiciary and the courts.
- 1.16 In assessing costs on the LSB and the licensing authorities it should be noted that both are funded primarily by a levy. The LSB is funded by a levy on the approved regulators, who in turn recoup the costs of this levy, along with their other operating costs, largely from charging practising fees to the persons that they authorise to practise. Therefore any costs that are imposed on either the LSB or the approved regulators will eventually fall to legal professionals, and potentially to consumers through increased fees. Improved standards of regulatory oversight could in turn benefit consumers of legal services and boost market confidence.

2. Costs and benefits

2.1 This Impact Assessment identifies impacts on individuals, groups and businesses in the UK, with the aim of understanding what the overall impact to society might be from implementing these options. The costs and benefits of each option are compared to the do nothing option. Impact Assessments place a strong emphasis on valuing the costs and benefits in monetary terms (including estimating the value of goods and services that are not traded). However there are important aspects that cannot sensibly be monetised. These might include how the proposal impacts differently on particular groups of society or changes in equity and fairness, either positive or negative.

Option 0: Base case (do nothing)

- 2.2 The 2007 Act makes it clear that regulations must be made regarding applications by the LSB (its nominee or appointee) for search warrants. Until regulations are made, the LSB will not be able to apply for a warrant. The 'do nothing' option is therefore presented as a hypothetical option only.
- 2.3 Because the do nothing option is compared against itself its costs and benefits and necessarily zero, as is its Net Present Value (NPV).²

Option 1 – Make warrant regulations

Description

- 2.4 The approved regulator regulations have been the subject of two consultations with regulatory stakeholders (the LSB and all of the approved regulators/licensing authorities). Firstly, the draft regulations were the subject of a consultation from 10 July to 24 July 2012. Secondly, in 2014, given the changes to the draft approved regulator regulations, the fact that new approved regulators and licensing authorities had been designated since 2012, and the fact that the licensing authority regulations had since been drafted, both sets of regulations were subject to a further technical consultation with stakeholders (from 24 October to 14 November 2014). The draft regulations have been amended in line with responses where appropriate.
- 2.5 Regulation 2 (conditions for issuing a warrant) lists matters that a judicial officer must be satisfied of before a warrant can be issued. A judicial officer must be satisfied that reasonable attempts have been made to obtain the desired documents by other means, or if not, that attempts to obtain the information by other means would result in the material being removed, hidden, tampered or destroyed. These factors are seen as an important safeguard to ensure that warrants remain reserved for use as a last resort, therefore preventing unnecessary incursions on the premises of licensing authorities. There is also a requirement that a warrant may only be issued if no judge has refused to issue a warrant based on an application that is in substance the same, thus preventing repeat applications which are substantively identical if a warrant application has already been refused.

² The Net Present Value (NPV) shows the total net value of a project over a specific time period. The value of the costs and benefits in an NPV are adjusted to account for inflation and the fact that we generally value benefits that are provided now more than we value the same benefits provided in the future.

- 2.6 Regulation 3 lists safeguards and procedural requirements relating to the execution of warrants, including that a warrant must be executed within one month from the date of issue and at a reasonable hour, unless the purpose of entry would otherwise be frustrated; requirement for the officer or agent to identify themselves; and requirements in connection with endorsing the warrant with results of a search.
- 2.7 The regulations also prescribe the circumstances in which possession can be taken of records and when these must be returned to the former licensing authority. Regulation 4 provides that the powers conferred by a warrant must not be exercised to take possession of or copy items subject to legal privilege (within the meaning of section 10 of the Police and Criminal Evidence Act 1984). Any privileged items taken in error must be returned, and copies destroyed, as soon as they are identified as privileged.
- 2.8 Regulation 5 provides that the person who exercises the warrant must provide the former licensing authority with a list of all of the records that have been taken within a reasonable time, which must be no longer than 21 days after the record was taken. Regulation 5 also provides that documents taken under a warrant must be returned within 3 months, unless the former licensing authority agrees otherwise in writing. The burden that this would place on the LSB or the person appointed to exercise the warrant is justified in the interests of ensuring that a licensing authority would be able to monitor where its records are and access those that it still requires to exercise any of its functions.
- 2.9 Regulation 6 makes provision for the copying of records. Regulation 6(3) provides that where a record has been copied in error, any copies taken of that record must be destroyed, as soon as it has been identified that there has been an error or failure to comply with this regulation.
- 2.10 Regulations 7 and 8 deal with giving notice of copies and retention of copies.

Costs

2.11 There may be some minor one-off adjustment costs for the LSB and regulated bodies relating to familiarisation with the new regulations. These costs are not expected to be significant.

LSB

2.12 There would be some minor ongoing costs to the LSB (or the person who the LSB has nominated to exercise a search) in terms of time and resource when making applications for and carrying out searches. Further costs may be incurred when records must be copied and returned. None of these costs are expected to be significant in total, given searches are expected to be rarely used. Neither are the costs per case expected to be significant.

HM Courts and Tribunal Service (HMCTS)

2.13 In the event of an application for a search warrant being made, there would also be some cost imposed on the court service. However, given that the expected volume of such applications is low, and that the design of procedural requirements aims to minimise the burden placed on the court system (see above), these costs are not expected to be significant. In any case, HMCTS operate on a cost recovery basis so court fees should cover costs, hence there should be no net financial impact on HMCTS as a result of the proposal.

Approved regulators

- 2.14 As these powers are expected to be used only in extreme cases of regulatory failure and very rarely, costs are expected to be negligible in aggregate. However, on a case by case basis any licensing authority facing a search would face some costs in terms of time, inconvenience and reputational damage, due to this being part of an enforcement measure to address regulatory failure. The costs are expected to be passed to consumers of legal services.
- 2.15 The fact that the LSB is able to carry out searches that would result in reputational damage should provide a deterrent against poor regulatory practice by all licensing authorities. In response to this threat, licensing authorities may incur some additional compliance costs. These would only be to the extent of ensuring compliance with their existing remit no additional requirements would be placed on licensing authorities..

Providers of legal services

2.16 Any additional LSB costs would be passed on to legal service providers, who in turn would be expected to pass on these costs to consumers in the form of higher fees. We do not expect these

costs to be significant, as set out above. However, in theory the higher fees may result in a reduction in the demand for legal services overall.

Consumers of legal services

2.17 Any costs imposed by the LSB or on licensing authorities may eventually be passed on to legal service providers in the form of higher regulatory fees, and in turn to the consumers of those legal services. However, as outlined above the proposal is not expected to impose significant costs. The consumers of legal services are therefore not expected to face significant additional costs as a result of the proposal.

Benefits

Providers of legal services

2.18 Increased protection for consumers and any perceived increase in regulatory effectiveness could boost consumer confidence in the legal services market which could increase levels of activity, to the benefit of legal service providers.

Consumers of legal services

- 2.19 The proposal would allow the LSB, or a person appointed by it, to apply for warrants as part of its enforcement strategy, enabling it to assume effectively the functions of an approved regulator that is failing. This should ensure the smooth functioning of the regulatory system in such cases, ensuring protection for the consumers of legal services.
- 2.20 As outlined above, the proposal should provide a deterrent effect. The strength of the deterrent effect is uncertain, but any resulting improvement in the regulatory oversight of regulators would further benefit the consumers of legal services.

Wider social and economic benefits

- 2.21 The proposal relates to ensuring that efficient regulatory oversight is maintained in the market for legal services, and as such is expected to deliver (regulatory) efficiency benefits. A indirect effect of this is that the underlying behaviour of legal service providers may improve, leading to further efficiency benefits in the legal services market.
- 2.22 In principle, this could also generate equity (fairness) benefits if the consumers of legal services are afforded better protection as a result, and that providing this protection is valued by society.

Summary of key assumptions

- 2.23 It is assumed that any costs imposed on regulators would eventually be passed on to legal professionals and in turn to consumers of legal services in the form of higher fees. This impact is not expected to be significant warrants will only be applied for in extreme cases of regulatory failure and it is assumed that the power to apply for a warrant will be used very rarely. Applications must also be approved by a judge.
- 2.24 In the absence of search warrant powers, it is possible that the LSB might engage in other activities which deliver an equivalent level of consumer protection, but which would be more impose greater burdens on legal service providers and approved regulators. If so, the proposal would not generate increased protection, but would deliver cost reductions, to the benefit of both the providers and consumers of legal services.

Summary of One In Two Out position

2.25 This option is out of scope of the One In Two Out rule as it relates to specific enforcement action.³

Summary of impact on business

³ For further, details, see Paragraph 1.1.5 of HM Government One-in, Two out (OITO) Methodology (https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/211981/bis-13-1038-better-regulation-framework-manual-guidance-for-officials.pdf).

- 2.26 It is considered there will be no direct impact on business from the introduction of the regulations, primarily as the changes proposed by this policy will directly affect regulators of businesses rather than businesses themselves. It is anticipated that any subsequent (indirect) impact on business will be minimal based on the following observations:
 - i) The expected impact on licensing authorities is small: the warrants will only be used in very rare instances and the changes do not impose any additional requirements on legal services regulators.
 - ii) There are approximately around 300 licensed bodies regulated by individual licensing authorities, meaning when any potential cost increases for the regulator are passed on to legal service providers, this would represent a very small cost per firms.
 - iii) In any case, we would expect firms to pass on any additional costs to their consumers, and in the long run to adjust to any change in the level of demand. We would therefore expect the ongoing impact on businesses to be neutral.
 - iv) The proposal might also boost levels of consumer confidence, to the benefit of legal service providers.

3. Enforcement and Implementation

- 3.1 Applications for warrants will be heard by HMCTS. An application for this type of warrant will be dealt with by a Judge of the High Court, Circuit Judge or Justice of the Peace, who will be responsible for authorising the issue of the warrant.
- 3.2 The LSB, or person appointed by it, will be responsible for implementing searches in instances where it is deemed appropriate to do so.

Monitoring

3.3 The Ministry of Justice plans to evaluate the impact of the regulations within three years of their implementation, in consultation with the LSB and approved regulators. In particular, the number of instances the warrant power is used will be recorded by the LSB. This information will form one part of the wider set of information upon which the evaluation of the regulations will be based.

Equality Impact Assessment

4.1 The initial screening stage of an Equality Impact Assessment has been completed. As the proposals should have no impact on equality, a full assessment is not considered necessary.