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DRAFT STATUTORY INSTRUMENTS

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**2012 No.**

**The Green Deal Framework (Disclosure,  
Acknowledgment, Redress etc.) Regulations 2012**

**PART 4**

**Requirements which apply to green deal  
certification bodies and green deal participants**

**CHAPTER 1**

**Requirements which apply to green deal certification bodies**

**Requirements which apply to green deal certification bodies**

- 19.**—(1) A green deal certification body must—
- (a) comply with any provisions of the code of practice which apply to that body;
  - (b) keep its membership list up to date;
  - (c) notify the Secretary of State of—
    - (i) any change to its membership list, together with the information in Schedule 1 which relates to the change;
    - (ii) the cessation of its accreditation;within 10 days of the change or cessation occurring; and
  - (d) provide to the Secretary of State each year a written report which—
    - (i) for a green deal assessor certification body, contains the information in paragraph (2);
    - (ii) for a green deal installer certification body, contains the information in paragraph (3).
- (2) The information to be included in a green deal assessor certification body's written report is—
- (a) the number of qualifying assessments carried out during the reporting period by persons who were on its membership list during that period;
  - (b) the number of customer complaints received by the certification body in the reporting period regarding assessments carried out by persons who were on its membership list during that period, and information on how these complaints have been dealt with;
  - (c) information on any monitoring of assessments carried out by persons on its membership list which has been conducted by the certification body during the reporting period, the findings of any such monitoring and any action taken as a result of monitoring;
  - (d) any other information which the Secretary of State requests in connection with qualifying assessments carried out by persons who were on the certification body's membership list during the reporting period.
- (3) The information to be included in a green deal installer certification body's written report is—

- (a) the total number of installations carried out in connection with green deal plans during the reporting period by persons who were on its membership list during that period;
  - (b) the number of such installations carried out during the reporting period by each person who was on its membership list during that period;
  - (c) the number of customer complaints received by the certification body in the reporting period regarding installations carried out in connection with green deal plans by persons who were on its membership list during the reporting period, and how those complaints were dealt with;
  - (d) information on any monitoring of installations carried out by persons on its membership list which has been conducted by the certification body during the reporting period, the findings of any such monitoring and any action taken as a result of monitoring;
  - (e) any other information which the Secretary of State requests in connection with installations in connection with green deal plans by the persons who were on the certification body's membership list during the reporting period.
- (4) A report under paragraph (1)(d) must be provided by 30th November immediately after the end of the reporting period.