SCHEDULE 6

OTHER CONTRACTUAL TERMS

PART 2

PATIENTS

Removal from the list at the request of the patient

- **16.**—(1) The contractor must notify the Health Board in writing of any request for removal from its list of patients received from a registered patient.
 - (2) Where the Health Board—
 - (a) receives notification from the contractor under sub-paragraph (1); or
- (b) receives a request from the patient to be removed from the contractor's list of patients, it must remove that person from the contractor's list of patients.
- (3) A removal in accordance with sub-paragraph (2) will take effect on whichever is the earlier of the following dates—
 - (a) on the date on which the Health Board received notification of the registration of the person with another provider of essential services (or their equivalent); or
 - (b) 14 days after the date on which the notification or request made under sub-paragraph (1) or (2) respectively is received by the Health Board.
 - (4) The Health Board must, as soon as practicable, notify in writing—
 - (a) the patient; and
 - (b) the contractor,

that the patient's name will be or has been removed from the contractor's list of patients on the date referred to in sub-paragraph (3).

- (5) In this paragraph and in paragraphs 17(1)(b) and (10), 18(6) and (7), 20 and 23, a reference to a request received from or advice, information or notification required to be given to a patient includes a request received from or advice, information or notification required to be given to—
 - (a) in the case of a patient who is a child, a parent or other person referred to in paragraph 12(4)(a); or
 - (b) in the case of an adult patient who is incapable of making the relevant request or receiving the relevant advice, information or notification, a relative or the primary carer of the patient.

Changes to legislation:
There are currently no known outstanding effects for the The National Health Service (General Medical Services Contracts) (Scotland) Regulations 2018, Paragraph 16.