#### SCOTTISH STATUTORY INSTRUMENTS

## 2016 No. 49

# The Utilities Contracts (Scotland) Regulations 2016

# PART 1

#### **GENERAL**

#### CHAPTER 4

#### **GENERAL PRINCIPLES**

#### **Principles of procurement**

- **34.**—(1) A utility must, in carrying out any procurement or design contest which is subject to the application of these Regulations—
  - (a) treat economic operators equally and without discrimination; and
  - (b) act in a transparent and proportionate manner.
- (2) A utility must not design a procurement or design contest with the intention of excluding it from the application of these Regulations or of artificially narrowing competition.
- (3) Without prejudice to the generality thereof, competition shall be deemed to be artificially narrowed for the purpose of paragraph (2) where the design of the procurement or design contest is made with the intention of unduly favouring or disadvantaging any particular economic operator.
- (4) A utility must include in each contract or framework agreement such conditions relating to the performance of the contract or framework as meet the requirements mentioned in paragraph (5) and are reasonably necessary to ensure that the economic operator complies with environmental, social and employment law, including any relevant collective agreements or international law measures referred to in Annex XIV of the Utilities Contracts Directive as amended from time to time.
  - (5) The requirements referred to in paragraph (4) are that the conditions are—
    - (a) linked to the subject matter of the contract or framework within the meaning of regulation 84 (conditions for performance of contracts); and
    - (b) indicated in the call for competition or in the procurement documents.

### **Economic operators**

- **35.**—(1) A utility must not reject an economic operator solely on the ground that under the law of any part of the United Kingdom it would require to be a natural or legal person if such economic operator is entitled to provide the relevant service under the law of the member State in which that operator is established.
- (2) Where paragraph (3) applies, a utility may require an economic operator to state, in its tender or request to participate, the names and relevant professional qualifications of the staff to be responsible for the performance of the contract.
- (3) This paragraph applies where an economic operator which is a legal person is seeking the award of—

- (a) a works contract;
- (b) a supply contract which includes services or siting and installation operations; or
- (c) a services contract.
- (4) A utility must not require a group of economic operators, including temporary associations, to have a specific legal form in order to be able to submit a tender or a request to participate.
- (5) A utility may specify in the procurement documents the method by which a group of economic operators is to meet the requirements for qualification and qualitative selection referred to in regulations 75 to 79.
- (6) Any method specified as referred to in paragraph (5) must be justified by objective reasons and must be proportionate.
- (7) Any conditions for the performance of a contract by a group of economic operators, which are different from those imposed upon individual participants, must be justified by objective reasons and must be proportionate.
- (8) A utility may, if it is necessary for the satisfactory performance of the contract, require a group of economic operators to assume a specific legal form for the purpose of the award of the contract.
- (9) In this regulation reference to a "contract" includes reference to a framework agreement, dynamic purchasing system and design contest.

#### **Reserved contracts**

- **36.**—(1) A utility may—
  - (a) reserve the right to participate in procurement for the award of a contract or framework agreement to a supported business; or
  - (b) provide for such a contract or framework agreement to be performed in the context of a supported employment programme.
- (2) Where a utility is following the approach set out in paragraph (1), it must specify that fact in the call for competition and refer to Article 38 of the Utilities Contracts Directive.
  - (3) In this regulation—
    - "supported business" means an economic operator whose main aim is the social and professional integration of disabled or disadvantaged persons and where at least 30% of the employees of the economic operator are disabled or disadvantaged persons; and
    - "supported employment programme" means an employment programme operated by an economic operator the main aim of which is the social and professional integration of disabled or disadvantaged persons and where at least 30% of those engaged in the programme are disabled or disadvantaged persons.

#### Confidentiality

- **37.**—(1) A utility must not disclose information forwarded to it by an economic operator which the economic operator has designated as confidential, including, but not limited to, technical or trade secrets and the confidential aspects of tenders.
  - (2) Paragraph (1) is without prejudice to—
    - (a) any other provision of these Regulations, including the obligation relating to advertising of awarded contracts and to provision of information to candidates and tenderers set out in regulations 68 (contract award notices) and 73 (informing applicants for qualification, candidates and tenderers);

- (b) the Freedom of Information (Scotland) Act 2002(1);
- (c) the Environmental Information (Scotland) Regulations 2004(2); and
- (d) any other enactment to which the entity is subject relating to the disclosure of information.
- (3) A utility may impose upon an economic operator requirements aimed at protecting the confidential nature of information which the utility makes available throughout the procurement.

### Rules applicable to communication

- **38.**—(1) Subject to paragraphs (3), (5) and (8), a utility must ensure that all communication and information exchange, including submission, pursuant to these Regulations is performed using electronic means of communication in accordance with this regulation.
- (2) Subject to paragraph (13), the tools and devices to be used for electronic means of communication, and their technical characteristics, must—
  - (a) be non-discriminatory;
  - (b) be generally available;
  - (c) be interoperable with the information and communication technology products in general use; and
  - (d) not restrict economic operators' access to the procurement.
- (3) A utility is not obliged to require electronic means of communication in the submission process where—
  - (a) due to the specialised nature of the procurement, the use of electronic means of communication would require specific tools, devices or file formats that are not generally available or supported by generally available applications;
  - (b) the applications supporting file formats that are suitable for the description of the tenders use file formats that cannot be handled by any other open or generally available applications or are under a proprietary licencing scheme and cannot be made available by the utility for downloading or remote use;
  - (c) the use of electronic means of communication would require specialised office equipment that is not generally available to a utility; or
  - (d) the procurement documents require the submission of physical or scale models which cannot be transmitted using electronic means.
- (4) Where, in accordance with paragraph (3), electronic means of communication is not required, communication must be carried out—
  - (a) by post or by other suitable carrier; or
  - (b) by a combination of post or other suitable carrier and, to the extent that electronic means of communication is possible, by such means.
- (5) A utility is not obliged to require electronic means of communication in the submission process to the extent that the use of means of communication other than electronic means is necessary—
  - (a) because of a breach of security of the electronic means of communication; or
  - (b) for the protection of information of a particularly sensitive nature which requires such a high level of protection that it cannot properly be ensured by using electronic tools and devices that are either generally available to economic operators or that can be

<sup>(1) 2002</sup> asp 13.

<sup>(2)</sup> S.S.I. 2004/520, amended by the Environmental Information (Scotland) Amendment Regulations 2013, S.S.I. 2013/127.

made available to them by suitable alternative means of access in accordance with paragraph (14).

- (6) Where, in accordance with paragraph (3), a utility requires means of communication in the submission process other than electronic means, the utility must state the reason for this in the documentation referred to in regulation 96 (reporting and documentation requirements).
- (7) Where electronic means of communication is not required for a reason referred to in paragraph (5), the utility must state in the documentation referred to in regulation 96 (reporting and documentation requirements) the reasons why use of means of communication other than electronic means has been considered necessary under that paragraph.
- (8) Notwithstanding paragraph (1), oral communication may be used in respect of communications other than those concerning the essential elements of a procurement, provided that the content of the oral communication is documented by the utility.
- (9) For the purposes of paragraph (8) reference to "the essential elements of a procurement" includes the procurement documents, requests for participation, confirmations of interest and tenders.
- (10) A utility must, to a sufficient extent and by appropriate means, document oral communications with tenderers which could have a substantial impact on the content and assessment of the tenders, in particular, by preparing written or audio records or summaries of the main elements of the communication.
- (11) In all communication, exchange and storage of information, a utility must ensure that the integrity of data and the confidentiality of tenders and requests to participate are preserved.
- (12) A utility must examine the content of tenders and requests to participate only after the time limit set for submitting them has expired.
- (13) A utility may, where necessary, require the use of tools and devices which are not generally available, provided that the utility offers suitable alternative means of access.
  - (14) A utility shall be deemed to offer suitable alternative means of access where the utility—
    - (a) offers unrestricted and full direct access free of charge by electronic means to those tools and devices from the date of publication of the call for competition or from the date when the invitation to confirm interest is sent:
    - (b) ensures that tenderers having no access to the tools and devices concerned, or no possibility of obtaining them within the relevant time limits (provided that the lack of access is not attributable to the tenderer) may access the procurement through the use of provisional tokens made available free of charge online; or
    - (c) supports an alternative channel for electronic submission of tenders.
- (15) For the purpose of paragraph (14)(a) "date of publication of the call for competition" means the date of publication in the Official Journal after being sent in accordance with regulation 69 (form and manner of sending notices for publication at EU level).
- (16) A utility must specify in the call for competition or the invitation to confirm interest, referred to in paragraph (14)(a), the internet address at which those tools and devices are accessible.
- (17) Tools and devices for the electronic receipt of tenders, requests to participate, applications for qualification and, in design contests, plans and projects, must—
  - (a) enable the precise determination of the exact time and date of the receipt of tenders, requests to participate, applications for qualification and the submission of plans and projects;
  - (b) to the extent reasonably possible, ensure that, before the time limit referred to in paragraph (12) has expired, no-one can have access to data transmitted to the utility using the tools and devices;

- (c) ensure that only authorised persons may set or change the dates for opening data received;
- (d) ensure that, during the various stages of the qualification procedure, the procurement or the design contest, only authorised persons may have access to data submitted or to part of such data;
- (e) ensure that only authorised persons may give access to data transmitted and only after the time limit referred to in paragraph (12) has expired;
- (f) ensure that data received and opened in accordance with the requirements in subparagraphs (a) to (e) remains accessible only to persons authorised to acquaint themselves with the data; and
- (g) to the extent reasonably possible, ensure that any infringement, or attempted infringement, of the conditions referred to in sub-paragraphs (b) to (f) is clearly detectable.
- (18) In addition to the requirements set out in paragraph (17), a utility must comply with all of the following requirements in relation to tools and devices for the electronic transmission and receipt of tenders and for the electronic receipt of requests to participate—
  - (a) information on specifications for the electronic submission of tenders and requests to participate, including encryption and time-stamping, must be available to interested parties;
  - (b) a utility must specify the level of security required for the electronic means of communication in the various stages of the specific procurement;
  - (c) the level of security specified in accordance with sub-paragraph (b) must be proportionate to the risks attached;
  - (d) where paragraph (19) applies, the utility must accept advanced electronic signatures supported by a qualified certificate, created with or without a secure signature creation device, subject to compliance with all of the following conditions—
    - (i) the utility must establish the required advanced electronic signature format on the basis of formats established in the Electronic Signature Commission Decision and must put in place necessary measures to be able to process these formats technically;
    - (ii) where a different format of electronic signature is used, the electronic signature or the electronic document carrier must include information on existing validation possibilities;
    - (iii) the validation possibilities must allow the utility to validate the received electronic signature as an advanced electronic signature supported by a qualified certificate, such validation to be online, free of charge and in a way that is understandable for non-English speakers;
    - (iv) where a tender is signed with an advanced electronic signature with the support of a qualified certificate from a provider that is included on a trusted list provided for in the Trusted Lists Commission Decision as amended from time to time, the utility must not apply additional requirements that may hinder the use of the signature by the tenderer.
- (19) This paragraph applies where a utility concludes that the level of risk assessed in accordance with paragraphs (21) and (22) is such that advanced electronic signatures as defined by Directive 1999/93/EC of the European Parliament and of the Council on a Community framework for electronic signatures(3) as amended from time to time, are required.
- (20) A utility shall assess the certificate referred to in paragraph (18)(d) by taking into account whether the certificate is provided by a certificate services provider which is on a trusted list provided for in the Trusted Lists Commission Decision as amended from time to time.

- (21) In deciding the level of security required at each stage of a procurement, and in concluding whether the level of risk is such that advanced electronic signatures are required, a utility must assess the risks having regard to—
  - (a) the likelihood of particular risks materialising;
  - (b) the potential adverse consequences if those risks materialise;
  - (c) the need for consistency as between similar procurements performed by the same utility;
  - (d) the need for proportionality between the expected benefits of any particular security requirements (in terms of eliminating or reducing any of the risks referred to in paragraph (22)) and the costs, burdens and obligations which those requirements may impose upon an economic operator.
  - (22) A utility must assess all relevant risks, including, in particular, where applicable—
    - (a) the risk to the proper functioning and integrity of the specific procurement process, including risks of breaching these Regulations;
    - (b) risks to national security;
    - (c) the risk of inadvertent or unauthorised disclosure of, or access to, any economic operator's confidential information;
    - (d) the risk of inadvertent or unauthorised disclosure of, or access to, information held by the utility including information relating to the specific procurement;
    - (e) the risk that use of electronic communications could provide opportunity for malicious attacks on the electronic systems of, or data held by, the utility, any economic operator or any other person, including introduction of malware or denial of service attacks; and
    - (f) any other material risk relating to the procurement in question.
  - (23) Paragraph (24) applies where—
    - (a) a competent authority of the United Kingdom located in Scotland; or
    - (b) another issuing entity located in Scotland,

signs and issues a document for use in a procurement within the scope of the Utilities Contracts Directive, whether the procedure is under these Regulations or under the law of any member State.

- (24) The competent authority or issuing entity may establish the required advanced signature format in accordance with the requirements set out in Article 1(2) of the Electronic Signature Commission Decision, as amended from time to time, and where it does so—
  - (a) it must put in place the necessary measures to be able to process that format technically by including the information required for the purpose of processing the signature in the document concerned; and
  - (b) the documents must contain, in the electronic signature or in the electronic document carrier, information on existing validation possibilities that allow the validation of the received electronic signature online, free of charge and in a way that is understandable for non-English speakers.
  - (25) In this regulation—

"Electronic Signature Commission Decision" means Commission Decision 2011/130/EU establishing minimum requirements for the cross-border processing of documents signed electronically by competent authorities under Directive 2006/123/EC of the European Parliament and of the Council on services in the internal market (notified under document C(2011) 1081)(4); and

"Trusted Lists Commission Decision" means Commission Decision 2009/767/EC setting out measures facilitating the use of procedures by electronic means through the points of single contact under Directive 2006/123/EC of the European Parliament and of the Council on services in the internal market (notified under document C(2009) 7806)(5).

#### **Nomenclatures**

**39.** Any references to nomenclatures in the context of procurement must be made using the CPV.

#### **Conflicts of interest**

- **40.**—(1) A utility must take appropriate measures to prevent, identify and remedy conflicts of interest arising in the conduct of a procurement so as to avoid any distortion of competition and to ensure equal treatment of all economic operators.
- (2) Without prejudice to the generality thereof, reference to "conflicts of interest" in paragraph (1) includes any situation where relevant staff members have, directly or indirectly, a financial, economic or other personal interest which might be perceived to compromise their impartiality and independence in the context of the procurement.
  - (3) In paragraph (2)—
    - "relevant staff member" means staff members of the utility or of a procurement service provider acting on behalf of the utility, who are involved in the conduct of the procurement or may influence the outcome of that procedure; and
    - "procurement service provider" means a public or private body which offers an ancillary purchasing activity on the market.