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SCOTTISH STATUTORY INSTRUMENTS

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**2016 No. 152**

**The Children and Young People (Scotland) Act  
2014 (Part 4 and Part 5 Complaints) Order 2016**

**Citation, commencement and interpretation**

1.—(1) This Order may be cited as the Children and Young People (Scotland) Act 2014 (Part 4 and Part 5 Complaints) Order 2016 and comes into force on 31st August 2016.

(2) In this Order—

“the Act” means the Children and Young People (Scotland) Act 2014;

“the 2002 Act” means the Scottish Public Services Ombudsman Act 2002<sup>(1)</sup>;

“a complaint” means a complaint concerning the exercise of functions conferred by or under Part 4 or 5 of the Act;

“investigating authority” means the person to whom a complaint is made in accordance with article 4(2);

“investigation procedure” means the procedure provided for in article 6;

“the Ombudsman” means the Scottish Public Services Ombudsman; and

“person aggrieved” means an individual who makes a complaint in accordance with article 4.