

## SCHEDULE

### Letting Agent Code of Practice

#### *SECTION 5*

#### *Management and maintenance*

#### **Carrying out repairs and maintenance**

**88.** You must give the tenant clear information about who will manage any repairs or maintenance, as agreed with the landlord and set out in the tenancy agreement. This includes giving them relevant contact details (e.g. you, the landlord or any third party) and informing them of any specific arrangements for dealing with out-of-hours emergencies.