SCOTTISH STATUTORY INSTRUMENTS

2015 No. 444

The Victims' Rights (Scotland) Regulations 2015

Acknowledgement of complaints

6. After section 3F of the Act, insert—

"Acknowledgement of complaints

Written acknowledgement of complaints

- **3G.**—(1) This section applies where a person who is or appears to be a victim in relation to an offence or alleged offence makes a complaint about the offence or alleged offence to a constable.
- (2) The chief constable of the Police Service of Scotland must ensure that, as soon as reasonably practicable after the complaint is made, the person is provided with written acknowledgement of the complaint which states the basic elements of the offence or alleged offence complained of.
- (3) Written acknowledgement of a complaint may be given by such means as the chief constable of the Police Service of Scotland considers appropriate.".