
DRAFT SCOTTISH STATUTORY INSTRUMENTS

2016 No.

CHILDREN AND YOUNG PERSONS

The Children and Young People (Scotland) Act
2014 (Part 4 and Part 5 Complaints) Order 2016

Made - - - - - *2016*

Coming into force *31st August 2016*

THE CHILDREN AND YOUNG PEOPLE (SCOTLAND) ACT
2014 (PART 4 AND PART 5 COMPLAINTS) ORDER 2016

1. Citation, commencement and interpretation
 2. Matters which may be the subject of a complaint
 3. Persons who may make a complaint
 4. Procedure for making a complaint
 5. Procedure for consideration of a complaint
 6. Investigation procedure
 7. Extension of timescales in special circumstances
 8. Determination of complaints
 9. Ombudsman's remit in relation to Part 4 and Part 5 complaints
- Signature
Explanatory Note