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STATUTORY RULES OF NORTHERN IRELAND

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**2011 No. 155**

**The Gas and Electricity (Internal Markets)  
Regulations (Northern Ireland) 2011**

**PART II**

**CONSUMER PROTECTION**

**Amendments to Energy Act (Northern Ireland) 2011 relating to disputes**

**9.—(1)** Section 2 of the Energy Act (Northern Ireland) 2011 shall be amended as provided in this regulation.

(2) For subsection (1)(a), there shall be substituted the following subsection—

“(a) may be referred to the Authority by either party or, with the agreement of either party, by the General Consumer Council, and such a reference shall be accompanied by such information as is necessary or expedient to allow a determination to be made in relation to the dispute; and”.

(3) In subsection (3) for “The practice and procedure” there shall be substituted “Subject to subsection (3A), the practice and procedure”.

(4) After subsection (3) there shall be inserted the following subsections—

“(3A) The procedures established under subsection (3) shall provide for the determination of the dispute to be notified to the party making the reference within the requisite period or such longer period as the Authority may agree with that person.

(3B) For the purposes of subsection (3A) the requisite period in any case means—

- (a) the period of 2 months from the date when the dispute was referred to the Authority; or
- (b) where the information sent to the Authority under subsection (1)(a) was in its opinion insufficient to enable it to make a determination, the period of 4 months from the date the dispute was referred to the Authority.”.

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**Commencement Information**

**II** Reg. 9 in operation at 15.4.2011, see [reg. 1](#)

**Changes to legislation:**

There are currently no known outstanding effects for the The Gas and Electricity (Internal Markets) Regulations (Northern Ireland) 2011, Section 9.