

STATUTORY RULES OF NORTHERN IRELAND

2008 No. 116

The Occupational Pension Schemes (Internal Dispute Resolution Procedures) (Consequential and Miscellaneous Amendments) Regulations (Northern Ireland) 2008

Information requirements

2.—(1) When the trustees or managers of an occupational pension scheme receive (or, as the case may be, the specified person⁽¹⁾ receives) an application under the relevant procedure, they must as soon as is reasonably practicable—

- (a) inform the applicant that [^{F1}the Money and Pensions Service] is available to assist members and beneficiaries of the scheme in connection with any difficulty with the scheme, and
- (b) give the applicant the contact details for [^{F2}the Money and Pensions Service].

(2) For the purposes of paragraph (1)—

- (a) the relevant procedure is a procedure for the application for the resolution of a pension dispute under Article 50(4) (requirement for dispute resolution arrangements), and
- (b) “member” has the meaning given to it in Articles 121(1)(2) (interpretation of Part II) and 122(4) (Article 121: supplementary).

(3) When the trustees or managers of an occupational pension scheme notify the applicant of their decision on the matters in dispute in accordance with Article 50(5)(b), the notification shall include—

- (a) a statement that the Pensions Ombudsman appointed under section 145(2) of the Pension Schemes Act 1993⁽³⁾ may investigate and determine any complaint or dispute of fact or law, in relation to a scheme made or referred in accordance with the Pension Schemes (Northern Ireland) Act 1993, and
- (b) the Pensions Ombudsman’s contact details.

Textual Amendments

- F1** Words in [reg. 2\(1\)\(a\)](#) substituted (6.4.2019) by [The Financial Guidance and Claims Act 2018 \(Naming and Consequential Amendments\) Regulations 2019 \(S.I. 2019/383\)](#), [reg. 1\(1\)](#), [Sch. para. 19\(a\)](#)
- F2** Words in [reg. 2\(1\)\(b\)](#) substituted (6.4.2019) by [The Financial Guidance and Claims Act 2018 \(Naming and Consequential Amendments\) Regulations 2019 \(S.I. 2019/383\)](#), [reg. 1\(1\)](#), [Sch. para. 19\(b\)](#)

Commencement Information

- II** Reg. 2 in operation at 6.4.2008, see [reg. 1\(1\)](#)

(1) See Article 50(4A) of the Pensions (Northern Ireland) Order 1995
(2) The definition of “member” was amended by paragraph 50(2) of Schedule 9 to the Welfare Reform and Pensions (Northern Ireland) Order 1999 (S.I. 1999/3147 (N.I. 11))
(3) 1993 c. 48; section 145(2) was amended by section 274(1) of the Pensions Act 2004 (c. 35)

Changes to legislation: *There are currently no known outstanding effects for the The Occupational Pension Schemes (Internal Dispute Resolution Procedures) (Consequential and Miscellaneous Amendments) Regulations (Northern Ireland) 2008, Section 2. (See end of Document for details)*

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