

SCHEDULE 5

OTHER CONTRACTUAL TERMS

PART 1

PROVISION OF SERVICES

Attendance at practice premises

- 2.—(1) The contractor shall take steps to ensure that any patient who –
- (a) has not previously made an appointment; and
 - (b) attends at the practice premises during the normal hours for essential services,
- is provided with such services by an appropriate health care professional during that surgery period except in the circumstances specified in sub-paragraph (2).
- (2) The circumstances referred to in sub-paragraph (1) are that –
- (a) it is more appropriate for the patient to be referred elsewhere for services under the Order;
or
 - (b) the patient is then offered an appointment to attend again within a time which is appropriate and reasonable having regard to all the circumstances and the patient's health would not thereby be jeopardised.