



## 2016 CHAPTER 4

### **PART 2**

#### INVESTIGATIONS

##### *Power of investigation*

##### **Power to investigate complaints made by a person aggrieved**

**5.—**(1) The Ombudsman may investigate a complaint, made by a member of the public who claims to have sustained an injustice (in this Act referred to as “a person aggrieved”), if the requirements of this section are met.

(2) The complaint must relate to action taken by a listed authority (see sections 12 and 13).

(3) The complaint must relate to a matter which can be investigated (see sections 14 to 23).

(4) The procedural requirements of sections 24 to 27 must have been followed.

(5) In this section “member of the public” means any individual or any incorporated or unincorporated body other than—

- (a) a listed authority acting in its capacity as such, or
- (b) a member or officer, at the time of the action complained of and acting in that capacity, of the listed authority against which the complaint is made.

**Changes to legislation:**

There are currently no known outstanding effects for the Public Services Ombudsman Act (Northern Ireland) 2016, Section 5.