



## 2016 CHAPTER 4

### **PART 2**

#### INVESTIGATIONS

##### *Power of investigation*

##### **Alternative resolution of complaints**

**10.—**(1) The Ombudsman may take any action which the Ombudsman considers appropriate with a view to resolving a complaint which could be investigated under section 5 or 6.

(2) The Ombudsman may take action under this section in addition to or instead of conducting an investigation into the complaint.

(3) Any action under this section must be taken in private.

**Changes to legislation:**

There are currently no known outstanding effects for the Public Services Ombudsman Act (Northern Ireland) 2016, Section 10.