



2014 CHAPTER 8

PART 12

PERFORMANCE IMPROVEMENT

Improvement: supplementary

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- 86.—**(1) A council improves the exercise of its functions in terms of—
- (a) strategic effectiveness, if it exercises its functions in a way which is reasonably likely to lead to the achievement of, or assist in achieving, any of its strategic objectives;
 - (b) service quality, if there is an improvement in the quality of services;
 - (c) service availability, if there is an improvement in the availability of services;
 - (d) fairness, if—
 - (i) disadvantages faced by particular groups in accessing, or taking full advantage of, services are reduced; or
 - (ii) social well-being is improved as a result of the provision of services or the way in which functions are otherwise exercised;
 - (e) sustainability, if services are provided or functions are otherwise exercised in a way which contributes to the achievement of sustainable development in Northern Ireland;
 - (f) efficiency, if there is an improvement in the efficiency with which resources are used in the provision of services or in the way in which functions are otherwise exercised; and

- (g) innovation, if the way in which services are provided or functions are otherwise exercised is altered in a manner which is reasonably likely to lead to any outcome described in paragraphs (a) to (f).
- (2) For the purposes of subsection (1)(a), a council's strategic objectives are the objectives contained in its current community plan.
- (3) For the purposes of this section references to services are to—
 - (a) services provided by the council in the exercise of its functions;
 - (b) services provided by any other person under arrangements made by the council in the exercise of its functions.
- (4) In subsection (2) “current community plan” has the meaning given by section 78(1).
- (5) The Department may by order—
 - (a) amend or omit any paragraph of subsection (1);
 - (b) add additional paragraphs to that subsection;
 - (c) amend or omit such additional paragraphs;
 - (d) make such other amendments of this Part as appear to the Department to be necessary or expedient in connection with provision made under this subsection.