



## 2011 CHAPTER 6

### **PART 1**

#### **GAS**

##### *Standards of performance*

##### **Standards of performance in individual cases**

**1.—(1)** The Authority may, with the consent of the Department, make regulations prescribing such standards of performance in connection with—

- (a) the activities of gas suppliers, so far as affecting customers or potential customers of theirs, as in the Authority's opinion ought to be achieved in individual cases; and
- (b) the activities of gas conveyors, so far as affecting customers or potential customers of gas suppliers, as in the Authority's opinion ought to be achieved in individual cases.

(2) A gas supplier or gas conveyor who fails to meet a prescribed standard shall make to any customer or potential customer of a gas supplier who is affected by the failure and is of a prescribed description such compensation as may be determined by or under the regulations.

(3) The regulations may—

- (a) prescribe circumstances in which—
  - (i) gas suppliers are to inform customers or potential customers of their rights under this section;
  - (ii) gas conveyors are to inform customers or potential customers of gas suppliers of their rights under this section;

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- (b) prescribe such standards of performance in relation to any duty arising under paragraph (a) as, in the Authority's opinion, ought to be achieved in all cases;
  - (c) make provision as to the manner in which compensation under this section is to be made;
  - (d) prescribe circumstances in which gas suppliers or gas conveyors are to be exempted from any requirements of the regulations or this section; and
  - (e) if the Authority is of the opinion that the differences are such that no gas supplier or gas conveyor would be unduly disadvantaged in competing with other gas suppliers or (as the case may be) other gas conveyors, make different provision with respect to different gas suppliers or different gas conveyors.
- (4) Provision made under subsection (3)(c) may—
- (a) require or permit compensation to be made on behalf of gas conveyors by gas suppliers to customers or potential customers;
  - (b) require gas suppliers to provide services to gas conveyors in connection with the making of compensation under this section.
- (5) The making of compensation under this section in respect of any failure to meet a prescribed standard shall not prejudice any other remedy which may be available in respect of the act or omission which constituted that failure.
- (6) In this section “prescribed” means prescribed by regulations made under this section.

### **Standards of performance in individual cases: disputes**

2.—(1) Any dispute arising under section 1 or regulations made under that section—

[<sup>F1</sup>(a) may be referred to the Authority by either party or, with the agreement of either party, by the General Consumer Council, and such a reference shall be accompanied by such information as is necessary or expedient to allow a determination to be made in relation to the dispute; and]

(b) on such a reference, shall be determined by order made by the Authority.

(2) The Authority shall include in the order its reasons for reaching its decision with respect to the dispute.

(3) [<sup>F2</sup>Subject to subsection (3A), the practice and procedure] to be followed in connection with any such determination shall be such as may be prescribed by regulations made by the Department.

[<sup>F3</sup>(3A) The procedures established under subsection (3) shall provide for the determination of the dispute to be notified to the party making the reference within the requisite period or such longer period as the Authority may agree with that person.

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(3B) For the purposes of subsection (3A) the requisite period in any case means—

- (a) the period of 2 months from the date when the dispute was referred to the Authority; or
- (b) where the information sent to the Authority under subsection (1)(a) was in its opinion insufficient to enable it to make a determination, the period of 4 months from the date the dispute was referred to the Authority.]

(4) An order under subsection (1) shall be final and shall be enforceable as if it were a judgment of a county court.

#### **Textual Amendments**

- F1** S. 2(1)(a) substituted (15.4.2011) by [Gas and Electricity \(Internal Markets\) Regulations \(Northern Ireland\) 2011 \(S.R. 2011/155\)](#), **reg. 9(2)**
- F2** Words in s. 2(3) substituted (15.4.2011) by [Gas and Electricity \(Internal Markets\) Regulations \(Northern Ireland\) 2011 \(S.R. 2011/155\)](#), **reg. 9(3)**
- F3** S. 2(3A)(3B) inserted (15.4.2011) by [Gas and Electricity \(Internal Markets\) Regulations \(Northern Ireland\) 2011 \(S.R. 2011/155\)](#), **reg. 9(4)**

### **Overall standards of performance**

3.—(1) The Authority may from time to time determine—

- (a) such standards of overall performance in connection with the provision of gas supply services by gas suppliers as, in its opinion, ought to be achieved by them; and
- (b) such standards of overall performance in connection with the activities of gas conveyors as, in its opinion, ought to be achieved by them.

(2) The Authority may arrange for the publication, in such form and in such manner as it considers appropriate, of the standards determined under subsection (1).

(3) Different standards may be determined for different gas suppliers and different gas conveyors if the Authority is of the opinion that the differences are such that no gas supplier or gas conveyor would be unduly disadvantaged in competing with other gas suppliers or (as the case may be) other gas conveyors.

(4) It shall be the duty of every gas supplier and every gas conveyor to conduct business in such a way as can reasonably be expected to lead to the achievement by that gas supplier or gas conveyor of the standards set under this section.

### **Procedures for determining standards of performance**

4.—(1) Before prescribing standards of performance in regulations under section 1 the Authority shall—

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- (a) arrange for such research as the Authority considers appropriate with a view to discovering the views of a representative sample of persons likely to be affected and consider the results; and
  - (b) consult such persons or bodies as appear to the Authority to be representative of persons likely to be affected.
- (2) Before determining standards of performance under section 3, the Authority shall—
- (a) arrange for such research as the Authority considers appropriate with a view to discovering the views of a representative sample of persons likely to be affected and consider the results;
  - (b) publish a notice of its proposals in accordance with subsections (3) and (4) and consider any representations which are duly made in respect of those proposals; and
  - (c) consult the General Consumer Council and other persons or bodies mentioned in subsection (5).
- (3) The notice required by subsection (2)(b) is a notice—
- (a) stating that the Authority proposes to determine standards of performance and setting out the standards of performance proposed;
  - (b) stating the reasons why it proposes to determine those standards of performance; and
  - (c) specifying the time (not being less than 28 days from the date of publication of the notice) within which representations with respect to the proposals may be made.
- (4) A notice required by subsection (2)(b) shall be published in such manner as the Authority considers appropriate for the purpose of bringing it to the attention of those likely to be affected by the proposals.
- (5) The persons or bodies to be consulted by the Authority under subsection (2)(c) are—
- (a) gas suppliers (in the case of standards of performance under section 3(1)(a)) or gas conveyors and gas suppliers (in the case of standards of performance under section 3(1)(b)); and
  - (b) persons or bodies appearing to the Authority to be representative of persons likely to be affected by the determination.
- (6) The Authority shall make arrangements for securing that notices under subsection (2)(b) and determinations under section 3 are made available to the public by whatever means it considers appropriate.
- (7) Any requirement for research or consultation under this section may be satisfied by research or consultation carried out in anticipation of its coming into operation.

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### **Standards for promoting efficient use of gas**

5.—(1) The Authority may, after consulting gas suppliers and persons or bodies appearing to the Authority to be representative of persons likely to be affected, from time to time—

- (a) determine such standards of performance in connection with the promotion of the efficient use of gas by consumers as, in the Authority's opinion, ought to be achieved by gas suppliers; and
- (b) arrange for the publication, in such form and in such manner as the Authority considers appropriate, of the standards so determined.

(2) Different standards may be determined for different gas suppliers if the Authority is of the opinion that the differences are such that no gas supplier would be unduly disadvantaged in competing with other gas suppliers.

(3) Each gas supplier shall, in such form and manner and with such frequency as the Authority may direct, take steps to inform the customers of the supplier of—

- (a) the standards determined under this section which are applicable to that supplier; and
- (b) that supplier's level of performance as respects those standards.

### **Information with respect to levels of performance**

6.—(1) The Authority shall from time to time collect information with respect to—

- (a) the compensation made by gas suppliers and gas conveyors under section 1;
- (b) the levels of overall performance achieved by gas suppliers and gas conveyors;
- (c) the levels of performance achieved by gas suppliers in connection with the promotion of the efficient use of gas by consumers.

(2) At such times as may be specified in a direction given by the Authority, each gas supplier and gas conveyor shall give the following information to the Authority—

- (a) as respects each standard prescribed by regulations under section 1, the number of cases in which compensation was made and the aggregate amount or value of that compensation; and
- (b) as respects each standard determined under section 3, such information with respect to the level of performance achieved by the gas supplier or gas conveyor as the Authority may direct.

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(3) A gas supplier or gas conveyor who without reasonable excuse fails to do anything required by subsection (2) shall be guilty of an offence and liable on summary conviction to a fine not exceeding level 5 on the standard scale.

(4) The Authority shall at least once in every year arrange for the publication, in such form and in such manner as it considers appropriate, of such of the information collected by or given to it under this section as it may appear to the Authority expedient to give to customers or potential customers of gas suppliers.

(5) In arranging for the publication of any such information the Authority shall have regard to the need for excluding, so far as that is practicable—

- (a) any matter which relates to the affairs of an individual, where publication of that matter would or might, in the opinion of the Authority, seriously and prejudicially affect the interests of that individual; and
- (b) any matter which relates specifically to the affairs of a particular body of persons, whether corporate or unincorporate, where publication of that matter would or might, in the opinion of the Authority, seriously and prejudicially affect the interests of that body.

#### **Information to be given to customers about overall performance**

7.—(1) Each gas supplier and each gas conveyor shall, in such form and manner and with such frequency as the Authority may direct, take steps to inform the customers of gas suppliers of—

- (a) the standards of overall performance determined under section 3 which are applicable to that gas supplier or gas conveyor; and
- (b) the levels of performance achieved by that gas supplier or gas conveyor as respects each of those standards.

(2) In giving any such direction, the Authority shall not specify a frequency of less than once in every period of 12 months.

#### **Procedures for dealing with complaints**

8.—(1) Each gas supplier shall establish a procedure for dealing with complaints made by customers or potential customers of the supplier in connection with the provision of gas supply services.

(2) No such procedure shall be established, and no modification of such a procedure shall be made, unless—

- (a) the gas supplier has consulted the General Consumer Council; and
- (b) the proposed procedure or modification has been approved by the Authority.

(3) The gas supplier shall—

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- (a) publicise the procedure in such manner as may be approved by the Authority; and
  - (b) send a description of the procedure, free of charge, to any person who asks for one.
- (4) The Authority may give a direction to any gas supplier requiring the supplier to review the procedure or the manner in which it operates.
- (5) A direction under subsection (4)—
- (a) may specify the manner in which the review is to be conducted; and
  - (b) shall require a written report of the review to be made to the Authority.
- (6) Where the Authority receives a report under subsection (5)(b), it may, after consulting the gas supplier, direct the supplier to make such modifications of—
- (a) the procedure; or
  - (b) the manner in which the procedure operates,
- as may be specified in the direction.
- (7) Subsection (2) does not apply to any modification made in compliance with a direction under subsection (6).

#### **Amendments to Energy Order relating to standards of performance**

9.—(1) The Energy (Northern Ireland) Order 2003 (NI 6) is amended as follows.

(2) In Article 14 (principal objective and general duties in relation to gas) in paragraph (6)(b) after “this Order” insert “ or the Energy Act (Northern Ireland) 2011 ”.

(3) In Article 41(2) (definitions for purposes of enforcement provisions) in the definition of “relevant requirement” for sub-paragraph (b) substitute—

- “(b) in relation to a gas licence holder, any duty or other requirement imposed on him by or under—
- (i) any of sections 3(4), 5(3), 7 or 8 of the Energy Act (Northern Ireland) 2011; or
  - (ii) an order under Article 27(4)(b).”.

(4) In Article 45(2) (penalty for failure of electricity supplier to achieve standard of performance)—

- (a) after “is satisfied” insert “ (a) ”; and
- (b) after “Electricity Order” insert “or
  - (b) that a gas licence holder has failed or is failing to achieve any standard of performance prescribed under section 1 of the Energy Act (Northern Ireland) 2011,”.

(5) In Article 51(1) (power to require in “or

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- (c) (in the case of a gas licence holder) may be failing or may have failed to achieve any standard of performance prescribed under section 1 of the Energy Act (Northern Ireland) 2011,”.

### *Miscellaneous*

#### **Damage to gas plant**

**10.—(1)** A person who intentionally or recklessly—

- (a) damages or allows to be damaged any gas plant provided by a gas conveyer;
- (b) alters the index to any meter used for measuring the quantity of gas conveyed or supplied by a gas conveyer or gas supplier; or
- (c) prevents any such meter from duly registering the quantity of gas conveyed or supplied,

shall be guilty of an offence and liable on summary conviction to a fine not exceeding level 3 on the standard scale.

(2) Where an offence has been committed under subsection (1)(a) by the occupier of any premises (or by the owner of the premises if they are unoccupied when the offence is committed) in relation to any gas plant provided by a gas conveyer for making or maintaining a connection to the premises, the gas conveyer may disconnect the premises.

(3) Where an offence has been committed under subsection (1), in relation to a gas meter provided by a gas conveyer which is situated on any premises, by the occupier (or by the owner of the premises if they are unoccupied when the offence is committed), the gas conveyer may disconnect the premises and may remove the meter.

(4) A meter removed under subsection (3) shall be kept safely by the gas conveyer until the Authority authorises its destruction, disposal or repair.

#### **Exemption of gas plant from certain processes**

**11.—(1)** Any gas plant owned by or let for hire or lent to a customer by a relevant licence holder and marked or impressed with a sufficient mark or brand indicating that licence holder as the owner thereof—

- (a) shall continue to be the property of that licence holder notwithstanding that it may be fixed or fastened to any part of the premises in which it may be situated;
- (b) shall be exempt from seizure under the Judgments Enforcement (Northern Ireland) Order 1981 (NI 6);
- (c) shall not be taken in execution under proceedings in bankruptcy against the person in whose possession it may be.



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- (2) In subsection (1) “a relevant licence holder” means—
- (a) a gas conveyor; or
  - (b) a gas supplier.

### **Deemed contracts for supply in certain cases**

12.—(1) Where a gas supplier supplies gas to a consumer otherwise than in pursuance of a contract, the supplier shall be deemed to have contracted with the consumer for the supply of gas as from the time (“the relevant time”) when the supplier began so to supply gas to the consumer.

(2) Where—

- (a) the owner or occupier of any premises takes a supply of gas which has been conveyed to those premises by a gas conveyor;
  - (b) that supply is not made by a gas supplier or pursuant to an exemption under Article 7 of the Gas Order; and
  - (c) a supply of gas so conveyed has been previously made by a gas supplier,
- the owner or occupier shall be deemed to have contracted with the appropriate supplier for the supply of gas as from the time (“the relevant time”) when the owner or occupier began to take such a supply.

(3) Nothing in subsection (2) shall be taken to afford a defence in any criminal proceedings.

(4) The Authority shall publish a document containing provision for determining the “appropriate supplier” for the purposes of subsection (2) and may revise any such document published by it and where it does so it shall publish the revised document.

(5) The express terms and conditions of a contract which, by virtue of subsection (1) or (2), is deemed to have been made shall be provided for by a scheme made under this section.

(6) Each gas supplier shall make, and from time to time revise, a scheme for determining the terms and conditions which are to be incorporated in the contracts which, by virtue of subsection (1) or (2), are to be deemed to have been made.

(7) The terms and conditions so determined may include terms and conditions for enabling the gas supplier to determine, in any case where the meter is not read immediately before the relevant time, the quantity of gas which is to be treated as supplied to the consumer, or taken by the owner or occupier of the premises, during the period beginning with the relevant time and ending with—

- (a) the time when the meter is first read after the relevant time; or
- (b) the time when the supplier ceases to supply gas to the consumer, or the owner or occupier ceases to take a supply of gas,

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whichever is the earlier.

(8) A scheme under this section may make different provisions for different cases or classes of cases, or for different areas, determined by, or in accordance with, the provisions of the scheme.

(9) As soon as practicable after a gas supplier makes a scheme under this section, or a revision of such a scheme, the supplier shall—

- (a) publish, in such manner as the supplier considers appropriate for bringing it to the attention of persons likely to be affected by it, a notice stating the effect of the scheme or revision;
- (b) send a copy of the scheme or revision to the Authority and to the General Consumer Council; and
- (c) if so requested by any other person, send such a copy to that person without charge.

### **Modification of conditions of gas supply licences in relation to deemed contracts**

**13.—**(1) Where the Authority considers it appropriate to do so in connection with the provision made by section 12, it may, with the consent of the Department, make—

- (a) modifications of the conditions of a gas supply licence held by a particular person;
- (b) modifications of the standard conditions of gas supply licences.

(2) The power to make modifications under this section includes power to make incidental, consequential or transitional modifications.

(3) Before making a modification under this section, the Authority must consult—

- (a) the holder of any licence being modified; and
- (b) such other persons as the Authority considers appropriate.

(4) Subsection (3) may be satisfied by consultation that took place wholly or partly before the commencement of this section.

(5) The Authority must publish every modification made by it under this section.

(6) The publication must be in such manner as the Authority considers appropriate.

(7) A modification under subsection (1)(a) of part of a standard condition of a gas supply licence does not prevent any other part of the condition from continuing to be regarded as a standard condition for the purposes of the Gas Order.

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(8) Where the Authority makes modifications under subsection (1)(b) of the standard conditions of gas supply licences, the Authority must—

- (a) make (as nearly as may be) the same modifications of those standard conditions for the purposes of their incorporation in gas supply licences granted after that time; and
- (b) publish the modifications in such manner as it considers appropriate.

(9) The Authority's powers under this section are exercisable only during the 18 months beginning with the commencement of this section.

(10) In this section “gas supply licence” means a licence under Article 8(1)(c) of the Gas Order.

### **Powers of entry**

**14.—**(1) Any person authorised by a gas conveyor may at all reasonable times enter any premises to which gas is conveyed by that gas conveyor for the purpose of—

- (a) inspecting the gas system or any gas fittings on the premises;
- (b) removing, inspecting or re-installing any gas meter or installing any substitute meter.

(2) Where a gas conveyor is authorised by section 10—

- (a) to disconnect any premises; or
- (b) to remove a gas meter,

any person authorised by the gas conveyor may at all reasonable times enter the premises for the purpose of disconnecting the premises or removing the meter.

(3) Where—

- (a) a gas conveyor is authorised by any provision of the Gas Order or of regulations made under it to disconnect any premises;
- (b) a person occupying premises which are connected to a distribution system of the gas conveyor ceases to require a connection; or
- (c) a person entering into occupation of any premises connected to a distribution system of a gas conveyor does not require such a connection,

any person authorised by the gas conveyor may at all reasonable times enter the premises for the purpose of disconnecting the premises or removing any gas plant provided by the gas conveyor.

(4) Any person authorised by a gas conveyor may at all reasonable times enter any premises for the purpose of placing any new gas plant in the place of or in addition to any existing plant which has already been lawfully placed.

(5) Any person authorised by a gas supplier may at all reasonable times enter any premises to which gas is conveyed by a gas conveyor for the purpose of—

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- (a) ascertaining the register of any gas meter; and
  - (b) in the case of a pre-payment meter, removing any money or tokens belonging to the supplier.
- (6) A power of entry may not be exercised—
- (a) under subsection (1)(b) or (3) unless at least two working days' notice has been given to the occupier (or to the owner of the premises if they are unoccupied);
  - (b) under subsection (4) unless at least 5 working days' notice has been given to the occupier (or to the owner of the premises if they are unoccupied).
- (7) A person exercising a power of entry under this section must, on request by or on behalf of the owner or occupier of the premises, produce evidence of that person's authority.
- (8) Paragraphs 5 to 8 of Schedule 5 to the Gas Order apply in relation to a power of entry conferred by this section as they apply in relation to a power of entry conferred by that Schedule.
- (9) In this section “gas system” and “gas fittings” have the same meanings as in Schedule 5 to the Gas Order.

### **Storage of gas**

**15** In Article 6 of the Gas Order (licences) at the end add—

“(6) For the purposes of this Order a person stores gas in a gas storage facility if (and only if) that person is the operator of that facility.”.

### **Appointment of meter examiners**

**16.—**(1) Article 22 of the Gas Order (meter testing and stamping) is amended as follows.

(2) In paragraphs (2), (7) and (8) omit the words “who are members of the Director's staff”.

## **PART 2**

### **SPECIAL ADMINISTRATION REGIME FOR PROTECTED ENERGY COMPANIES**

#### *Energy administration orders*

### **Energy administration orders**

**17.—**(1) In this Part “energy administration order” means an order which—

- (a) is made by the High Court in relation to a protected energy company; and

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(b) directs that, while the order is in force, the affairs, business and property of the company are to be managed by a person appointed by the Court.

(2) The person appointed in relation to a company for the purposes of an energy administration order is referred to in this Part as the energy administrator of the company.

(3) The energy administrator of a company must manage its affairs, business and property, and exercise and perform all the powers and duties of an energy administrator so as to achieve the objective set out in section 18.

(4) In relation to an energy administration order applying to a non-NI company, references in this section to the affairs, business and property of the company are references only to its affairs and business so far as carried on in Northern Ireland and to its property in Northern Ireland.

(5) In this Part—

“protected energy company” means a company which is the holder of a relevant licence;

“relevant licence” means—

- (a) a licence granted under Article 10(1)(b) [<sup>F4</sup>or Article 10(1)(bb)] of the Electricity (Northern Ireland) Order 1992 (NI 1) (transmission of electricity);
- (b) a licence granted under Article 8(1)(a) of the Gas Order (conveyance of gas).

#### Textual Amendments

- F4** S. 17(5): words in definition of "relevant licence" inserted (15.4.2011) by [Gas and Electricity \(Internal Markets\) Regulations \(Northern Ireland\) 2011 \(S.R. 2011/155\)](#), **reg. 89**

### Objective of an energy administration

**18.—**(1) The objective of an energy administration is to secure—

- (a) that the company's system is and continues to be maintained and developed as an efficient, economical and co-ordinated system; and
- (b) that it becomes unnecessary, by one or both of the following means, for the energy administration order to remain in force for that purpose.

(2) Those means are—

- (a) the rescue as a going concern of the company subject to the energy administration order; and
- (b) transfers falling within subsection (3).

(3) A transfer falls within this subsection if it is a transfer as a going concern—

- (a) to another company, or

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(b) as respects different parts of the undertaking of the company subject to the energy administration order, to two or more different companies, of so much of that undertaking as it is appropriate to transfer for the purpose of achieving the objective of the energy administration.

(4) The means by which transfers falling within subsection (3) may be effected include, in particular—

- (a) a transfer of the undertaking of the company subject to the energy administration order, or of a part of its undertaking, to a wholly-owned subsidiary of that company; and
- (b) a transfer to a company of securities of a wholly-owned subsidiary to which there has been a transfer falling within paragraph (a).

(5) The objective of an energy administration may be achieved by transfers falling within subsection (3) to the extent only that—

- (a) the rescue as a going concern of the company subject to the energy administration order is not reasonably practicable or is not reasonably practicable without such transfers;
- (b) the rescue of that company as a going concern will not achieve that objective or will not do so without such transfers;
- (c) such transfers would produce a result for the company's creditors as a whole that is better than the result that would be produced without them; or
- (d) such transfers would, without prejudicing the interests of those creditors as a whole, produce a result for the company's members as a whole that is better than the result that would be produced without them.

(6) In this section “the company's system”, in relation to an energy administration, means—

- (a) the system of electricity transmission or of electricity distribution, or
- (b) the pipe-line system for the conveyance of gas,

which the company subject to the energy administration order has been maintaining as the holder of a relevant licence.

### **Applications for energy administration orders**

**19.—**(1) An application for an energy administration order in relation to a company may be made only—

- (a) by the Department; or
- (b) with the consent of the Department, by the Authority.

(2) The applicant for an energy administration order in relation to a company must give notice of the application to—

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- (a) every person who has appointed an administrative receiver of the company;
  - (b) every person who is or may be entitled to appoint an administrative receiver of the company;
  - (c) every person who is or may be entitled to make an appointment in relation to the company under paragraph 15 of Schedule B1 to the Insolvency Order (appointment of administrators by holders of floating charges); and
  - (d) such other persons as may be prescribed by energy administration rules.
- (3) The notice must be given as soon as reasonably practicable after the making of the application.
- (4) In this section “administrative receiver” means—
- (a) an administrative receiver within the meaning given by Article 5 of the Insolvency Order for the purposes of Parts 2 to 7 of that Order; or
  - (b) a person whose functions in relation to a non-NI company—
    - (i) are equivalent to those of an administrative receiver; and
    - (ii) relate only to the affairs and business of the company so far as carried on in Northern Ireland and to its property in Northern Ireland.

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Powers of court**

**20.—**(1) On hearing an application for an energy administration order, the High Court has the following powers—

- (a) it may make the order;
  - (b) it may dismiss the application;
  - (c) it may adjourn the hearing conditionally or unconditionally;
  - (d) it may make an interim order;
  - (e) it may treat the application as a winding-up petition and make any order the Court could make under Article 105 of the Insolvency Order (power of Court on hearing winding-up petition);
  - (f) it may make any other order which the Court thinks appropriate.
- (2) The High Court may make an energy administration order in relation to a company only if it is satisfied—
- (a) that the company is unable to pay its debts;
  - (b) that it is likely to be unable to pay its debts; or

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(c) that, on a petition by the Department under Article 104A of the Insolvency Order (petition for winding up on grounds of public interest), it would be just and equitable (disregarding the objective of the energy administration) to wind up the company in the public interest.

(3) The High Court must not make an energy administration order in relation to a company on the ground set out in subsection (2)(c) unless the Department has certified to the Court that the case is one in which it considers (disregarding the objective of the energy administration) that it would be appropriate for the Department to petition under Article 104A of the Insolvency Order.

(4) The High Court has no power to make an energy administration order in relation to a company which—

- (a) is in administration under Schedule B1 to the Insolvency Order; or
- (b) has gone into liquidation (within the meaning of Article 6(2) of that Order).

(5) An energy administration order comes into force—

- (a) at the time appointed by the High Court; or
- (b) if no time is so appointed, when the order is made.

(6) An interim order under subsection (1)(d) may, in particular—

- (a) restrict the exercise of a power of the company or of its directors; or
- (b) make provision conferring a discretion on a person qualified to act as an insolvency practitioner in relation to the company.

(7) Where the company in relation to which an application is made is a non-NI company, the reference in subsection (6)(a) to restricting the exercise of a power of the company or of its directors is a reference only to restricting the exercise of such a power—

- (a) within Northern Ireland; or
- (b) in relation to the company's affairs or business so far as carried on in Northern Ireland, or to its property in Northern Ireland.

(8) For the purposes of this section a company is unable to pay its debts if—

- (a) it is a company which is deemed to be so unable under Article 103 of the Insolvency Order (definition of inability to pay debts); or
- (b) it is an unregistered company which is deemed, by virtue of any of Articles 186 to 188 of that Order, to be so unable for the purposes of Article 185 of that Order (winding up of unregistered companies), or which would be so deemed if it were an unregistered company for the purposes of those Articles.



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*Changes to legislation: There are currently no known outstanding effects for the Energy Act (Northern Ireland) 2011. (See end of Document for details)*

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Energy administrators**

**21.—(1)** The energy administrator of a company—

- (a) is an officer of the High Court; and
- (b) in exercising and performing the powers and duties of an energy administrator in relation to the company, is the company's agent.

(2) The management by the energy administrator of a company of any affairs, business or property of the company must be carried out for the purpose of achieving the objective of the energy administration as quickly and as efficiently as is reasonably practicable.

(3) The energy administrator of a company must exercise and perform the powers and duties of an energy administrator in the manner which, so far as it is consistent with the objective of the energy administration to do so, best protects—

- (a) the interests of the creditors of the company as a whole; and
- (b) subject to those interests, the interests of the members of the company as a whole.

(4) A person is not to be the energy administrator of a company unless that person is qualified to act as an insolvency practitioner in relation to the company.

(5) Where the High Court makes an appointment in a case in which two or more persons will be the energy administrator of a company after the appointment, the appointment must set out—

- (a) which (if any) of the powers and duties of an energy administrator are to be exercisable or performed only by those persons acting jointly;
- (b) the circumstances (if any) in which powers and duties of an energy administrator are to be exercisable, or may be performed, by one of the persons appointed to be the energy administrator, or by particular appointees, acting alone; and
- (c) the circumstances (if any) in which things done in relation to one of the persons appointed to be the energy administrator, or in relation to particular appointees, are to be treated as done in relation to all of them.

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**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Conduct of administration, transfer schemes etc.**

**22.—(1)** The Department may by regulations—

- (a) make provision for applying provisions of the Insolvency Order (with or without modifications) in relation to an energy administration order or an application for such an order;
- (b) make consequential or supplementary provision (including provision modifying other statutory provisions) in relation to energy administration orders.

(2) The Schedule (which makes provision for transfer schemes to achieve the objective of an energy administration) has effect.

(3) The power to make rules conferred by Article 359 of the Insolvency Order (insolvency rules) shall apply for the purpose of giving effect to this Part as it applies for the purpose of giving effect to that Order and, accordingly, as if references in that Article to that Order included references to this Part.

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

*Restrictions on other insolvency procedures*

**Restrictions on winding-up orders**

**23.—(1)** This section applies where a petition for the winding up of a protected energy company is presented by a person other than the Department.

(2) The High Court is not to exercise its powers on a winding-up petition unless—

- (a) notice of the petition has been served both on the Department and on the Authority; and
- (b) a period of at least 14 days has elapsed since the service of the last of those notices to be served.

(3) If an application for an energy administration order in relation to the company is made to the High Court in accordance with section 19(1) before a

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winding-up order is made on the petition, the Court may exercise its powers under section 20, instead of exercising its powers on a winding-up petition.

(4) References in this section to the High Court's powers on a winding-up petition are references to—

- (a) its powers under Article 105 of the Insolvency Order (other than its power of adjournment); and
- (b) its powers under Article 115 of that Order.

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Restrictions on voluntary winding up**

**24.—**(1) A protected energy company has no power to pass a resolution for voluntary winding up without the permission of the High Court.

(2) Such permission may be granted only on an application made by the company.

(3) The High Court is not to grant permission on such an application unless—

- (a) notice of the application has been served both on the Department and on the Authority; and
- (b) a period of at least 14 days has elapsed since the service of the last of those notices to be served.

(4) If an application for an energy administration order in relation to the company is made to the High Court in accordance with section 19(1) after an application for permission under this section has been made and before it is granted, the Court may exercise its powers under section 20 instead of granting permission.

(5) In this section “a resolution for voluntary winding up” has the same meaning as in the Insolvency Order.

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

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### **Restrictions on making ordinary administration orders**

**25.—(1)** This section applies where an ordinary administration application is made in relation to a protected energy company by a person other than the Department.

(2) The High Court must dismiss the application if—

- (a) an energy administration order is in force in relation to the company; or
- (b) an energy administration order has been made in relation to the company but is not yet in force.

(3) Where subsection (2) does not apply, the High Court, on hearing the application, must not exercise its powers under paragraph 14 of Schedule B1 to the Insolvency Order (other than its power of adjournment) unless—

- (a) notice of the application has been served both on the Department and on the Authority;
- (b) a period of at least 14 days has elapsed since the service of the last of those notices to be served; and
- (c) there is no application for an energy administration order that is outstanding.

(4) Paragraph 45 of Schedule B1 to the Insolvency Order (interim moratorium) does not prevent, or require the permission of the High Court for, the making of an application for an energy administration order.

(5) Upon the making of an energy administration order in relation to a protected energy company, the High Court must dismiss any ordinary administration application made in relation to that company which is outstanding.

(6) In this section “ordinary administration application” means an application in accordance with paragraph 13 of Schedule B1 to the Insolvency Order.

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**Modifications etc. (not altering text)**

- C1 Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

### **Restrictions on administrator appointments by creditors etc.**

**26.—(1)** No step is to be taken by any person to make an appointment in relation to a company under paragraph 15 or 23 of Schedule B1 to the Insolvency Order (powers of holder of floating charge and of the company itself and of its directors to appoint administrators) if—

- (a) an energy administration order is in force in relation to the company;

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- (b) an energy administration order has been made in relation to the company but is not yet in force; or
- (c) an application for such an order is outstanding.

(2) In the case of a protected energy company to which subsection (1) does not apply, an appointment in relation to that company under paragraph 15 or 23 of Schedule B1 to the Insolvency Order takes effect only if each of the conditions mentioned in subsection (3) is met.

(3) Those conditions are—

- (a) that a copy of every document in relation to the appointment that is filed or lodged with the High Court in accordance with paragraph 19 or 30 of Schedule B1 to the Insolvency Order (documents to be filed or lodged for appointment of administrator) has been served both on the Department and on the Authority;
- (b) that a period of 14 days has elapsed since the service of the last of those copies to be served;
- (c) that there is no outstanding application to the High Court for an energy administration order in relation to the company in question; and
- (d) that the making of an application for such an order has not resulted in the making of an energy administration order which is in force or is still to come into force.

(4) Paragraph 45 of Schedule B1 to the Insolvency Order (interim moratorium) does not prevent, or require the permission of the High Court for, the making of an application for an energy administration order at any time before the appointment takes effect.

**Modifications etc. (not altering text)**

- C1 Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Restrictions on enforcement of security**

27.—(1) No step to enforce a security over property of a protected energy company is to be taken by any person, unless—

- (a) notice of intention to do so has been served both on the Department and on the Authority; and
- (b) a period of at least 14 days has elapsed since the service of the last of those notices to be served.

(2) In the case of a protected energy company which is a non-NI company, the reference in subsection (1) to the property of the company is a reference only to its property in Northern Ireland.

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**Modifications etc. (not altering text)**

- C1 Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

*Financial support for company in administration*

**Grant and loans**

**28.**—(1) This section applies where an energy administration order has been made in relation to a company.

(2) The Department may make grants or loans to the company of such amounts as appear to the Department appropriate to pay or lend for achieving the objective of the energy administration.

(3) A grant or loan under this section may be made in whatever manner, and on whatever terms, the Department considers appropriate.

(4) The terms on which a grant may be made under this section include, in particular, terms requiring the whole or a part of the grant to be repaid to the Department if there is a contravention of the other terms on which the grant is made.

(5) The terms on which a loan may be made under this section include, in particular, terms requiring—

- (a) the loan to be repaid at such times and by such methods, and
- (b) interest to be paid on the loan at such rates and at such times,

as the Department may from time to time direct.

(6) The consent of the Department of Finance and Personnel is required—

- (a) for the making of a grant or loan under this section; and
- (b) for the giving by the Department of a direction under subsection (5).

**Modifications etc. (not altering text)**

- C1 Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Indemnities**

**29.**—(1) This section applies where an energy administration order has been made in relation to a company.

(2) The Department may agree to indemnify persons in respect of one or both of the following—

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- (a) liabilities incurred in connection with the exercise and performance by the energy administrator of the powers and duties of an energy administrator; and
  - (b) loss or damage sustained in that connection.
- (3) The agreement may be made in whatever manner, and on whatever terms, the Department considers appropriate.
- (4) If sums are paid by the Department in consequence of an indemnity agreed to under this section, the company must pay to the Department—
- (a) such amounts in or towards the repayment to the Department of those sums as the Department may direct; and
  - (b) interest, at such rates as the Department may direct, on amounts outstanding under this subsection.
- (5) Payments to the Department under subsection (4) must be made at such times and in such manner as the Department may determine.
- (6) Subsection (4) does not apply in the case of a sum paid by the Department for indemnifying a person in respect of a liability to the company in relation to which the energy administration order was made.
- (7) The consent of the Department of Finance and Personnel is required—
- (a) for the doing of anything by the Department under subsection (2);
  - (b) for the giving by the Department of any direction under subsection (4); and
  - (c) for the making of a determination under subsection (5).
- (8) The power of the Department to agree to indemnify persons—
- (a) is confined to a power to agree to indemnify persons in respect of liabilities, loss and damage incurred or sustained by them as relevant persons; but
  - (b) includes power to agree to indemnify persons (whether or not they are identified or identifiable at the time of the agreement) who subsequently become relevant persons.
- (9) A person is a relevant person for the purposes of this section if that person is—
- (a) the energy administrator;
  - (b) an employee of the energy administrator;
  - (c) a member or employee of a firm of which the energy administrator is a member;
  - (d) a member or employee of a firm of which the energy administrator is an employee;
  - (e) a member of a firm of which the energy administrator was an employee or member at a time when the order was in force;
  - (f) a body corporate which is the employer of the energy administrator;

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- (g) an officer, employee or member of such a body corporate.
- (10) For the purposes of subsection (9)—
  - (a) the references to the energy administrator are to be construed, where two or more persons are appointed to act as the energy administrator, as references to any one or more of them; and
  - (b) the references to a firm of which a person was a member or employee at a particular time include references to a firm which holds itself out to be the successor of a firm of which that person was a member or employee at that time.

**Modifications etc. (not altering text)**

- C1 Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

## Guarantees

- 30.—**(1) This section applies where an energy administration order has been made in relation to a company.
- (2) The Department may guarantee—
- (a) the repayment of any sum borrowed by the company while the energy administration order is in force;
  - (b) the payment of interest on such a sum; and
  - (c) the discharge of any other financial obligation of the company in connection with the borrowing of such a sum.
- (3) The Department may give a guarantee under this section in such manner, and on such terms, as the Department thinks fit.
- (4) As soon as practicable after giving a guarantee under this section, the Department must lay a statement of the guarantee before the Assembly.
- (5) If sums are paid out by the Department under a guarantee given under this section, the company must pay the Department—
- (a) such amounts in or towards the repayment to the Department of those sums as the Department may direct; and
  - (b) interest, at such rates as the Department may direct, on amounts outstanding under this subsection.
- (6) Payments to the Department under subsection (5) must be made at such times, and in such manner, as the Department may from time to time direct.
- (7) Where a sum has been paid out by the Department under a guarantee given under this section, the Department must lay a statement relating to that sum before the Assembly—



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- (a) as soon as practicable after the end of the financial year in which that sum is paid out; and
  - (b) as soon as practicable after the end of each subsequent relevant financial year.
- (8) In relation to a sum paid out under a guarantee, a financial year is a relevant financial year for the purposes of subsection (7) unless—
- (a) before the beginning of that year, the whole of that sum has been repaid to the Department under subsection (5); and
  - (b) the company in question is not at any time during that year subject to liability to pay interest on amounts that became due under that subsection in respect of that sum.
- (9) The consent of the Department of Finance and Personnel is required—
- (a) for the giving of a guarantee under this section; and
  - (b) for the giving by the Department of a direction under subsection (5) or (6).

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

PROSPECTIVE

*Licence modifications relating to energy administration*

**Modification of particular or standard conditions**

**31.—(1)** Where the Department considers it appropriate to do so in connection with the provision made by this Part, it may make—

- (a) modifications of the conditions of a gas or electricity licence held by a particular person;
- (b) modifications of the standard conditions of such licences of any type.

(2) The power to make modifications under this section includes power to make incidental, consequential or transitional modifications.

(3) Before making a modification under this section, the Department must consult—

- (a) the holder of any licence being modified; and
- (b) such other persons as the Department considers appropriate.

(4) Subsection (3) may be satisfied by consultation that took place wholly or partly before the commencement of this section.

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(5) The Department must publish every modification made by it under this section.

(6) The publication must be in such manner as the Department considers appropriate.

(7) A modification under subsection (1)(a) of part of a standard condition of a licence does not prevent any other part of the condition from continuing to be regarded as a standard condition for the purposes of the Gas Order or the Electricity (Northern Ireland) Order 1992 (NI 1).

(8) Where the Department makes modifications under subsection (1)(b) of the standard conditions of licences of any type, the Authority must—

(a) make (as nearly as may be) the same modifications of those standard conditions for the purposes of their incorporation in licences of that type granted after that time; and

(b) publish the modifications in such manner as it considers appropriate.

(9) The Department's powers under this section are exercisable only during the 18 months beginning with the commencement of this section.

(10) In this section—

“electricity licence” means a licence under Article 10 of the Electricity (Northern Ireland) Order 1992;

“gas licence” means a licence under Article 8 of the Gas Order.

**Modifications etc. (not altering text)**

**C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

**Licence condition to secure funding of energy administration**

**32.—(1)** The modifications that may be made under section 31 include, in particular, modifications imposing conditions requiring the licence holder (L)

(a) so to modify the charges imposed by L for anything done by L in the carrying on of the licensed activities as to raise such amounts as may be determined by or under the conditions; and

(b) to pay the amounts so raised to such persons as may be so determined for the purpose of—

(i) their applying those amounts in making good any shortfall in the property available for meeting the expenses of an energy administration; or

(ii) enabling those persons to secure that those amounts are so applied.

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- (2) Those modifications may include modifications imposing on L an obligation to apply amounts paid to L in pursuance of conditions falling within subsection (1)(a) or (b) in making good any such shortfall.
- (3) For the purposes of this section—
- (a) there is a shortfall in the property available for meeting the costs of an energy administration if, in a case where a company is or has been subject to an energy administration order, the property available (apart from conditions falling within subsection (1) or (2)) for meeting relevant debts is insufficient for meeting them; and
  - (b) amounts are applied in making good that shortfall if they are paid in or towards discharging so much of a relevant debt as cannot be met out of the property otherwise available for meeting relevant debts.
- (4) In this section “relevant debt”, in relation to a case in which a company is or has been subject to an energy administration order, means an obligation—
- (a) to make payments in respect of the expenses or remuneration of any person as the energy administrator of that company;
  - (b) to make a payment in discharge of a debt or liability of that company arising out of a contract entered into at a time when the order was in force by the person who at that time was the energy administrator of that company;
  - (c) to repay the whole or a part of a grant made to that company under section 28;
  - (d) to repay a loan made to the company under that section, or to pay interest on such a loan;
  - (e) to make a payment under section 29(4); or
  - (f) to make a payment under section 30(5).

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

*Interpretation of Part 2*

**Interpretation of Part 2**

**33.—(1)** In this Part—

“the Insolvency Order” means the Insolvency (Northern Ireland) Order 1989 (NI 19);

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“business”, “member”, “property” and “security” have the same meanings as in Parts 2 to 7 of the Insolvency Order;

“company” means—

(a) a company registered under the Companies Act 2006 (c. 46); or

(b) an unregistered company;

“energy administration order” has the meaning given by section 17(1);

“energy administration rules” means rules made under Article 359 of the Insolvency Order by virtue of section 22(3);

“energy administrator” has the meaning given by section 17(2) and is to be construed in accordance with subsection (2) of this section;

“non-NI company” means a company incorporated outside Northern Ireland;

“objective of the energy administration” is to be construed in accordance with section 18;

“protected energy company” has the meaning given by section 17(5);

“relevant licence” has the meaning given by section 17(5);

“unregistered company” means a company that is not registered under the Companies Act 2006;

“wholly-owned subsidiary” has the same meaning as in the Companies Act 2006.

(2) In this Part references to the energy administrator of a company—

(a) includes (if paragraph 92 or 104 of Schedule B1 to the Insolvency Order are applied by regulations under section 22(1)) references to a person appointed under either of those paragraphs to be the energy administrator of that company; and

(b) where two or more persons are appointed to be the energy administrator of that company, are to be construed in accordance with the provision made under section 21(5).

(3) References in this Part to a person qualified to act as an insolvency practitioner in relation to a company are to be construed in accordance with Part 12 of the Insolvency Order (insolvency practitioners and their qualifications); but as if references in that Part to a company included references to a company registered under the Companies Act 2006 in Great Britain.

(4) For the purposes of this Part an application made to the High Court is outstanding if it—

(a) has not yet been granted or dismissed; and

(b) has not been withdrawn.

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(5) For the purposes of subsection (4) an application is not to be taken as having been dismissed if an appeal against the dismissal of the application, or a subsequent appeal, is pending.

(6) An appeal shall be treated as pending for the purposes of subsection (5) if—

- (a) such an appeal has been brought and has been neither determined nor withdrawn;
- (b) an application for permission to appeal has been made but has not been determined or withdrawn; or
- (c) no such appeal has been brought and the period for bringing an appeal is still running.

(7) References in this Part to Schedule B1 to the Insolvency Order, or to a provision of that Schedule (except the references in subsection (2)), are references to that Schedule or that provision without any modifications made by regulations under section 22(1).

**Modifications etc. (not altering text)**

- C1** Ss. 19-33: power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

## PART 3

### SUPPLEMENTARY

#### Regulations

**34.—**(1) Regulations made by the Department under this Act shall be subject to negative resolution.

(2) Regulations made by the Authority under this Act shall—

- (a) be laid before the Assembly by the Department; and
- (b) be subject to negative resolution.

(3) Regulations under this Act may contain such incidental, supplementary, transitional and savings provisions as appear to the Department or, as the case may be, the Authority to be necessary or expedient.

(4) Paragraphs (4) to (7) of Article 69 of the Gas Order (content of regulations) apply in relation to regulations under this Act as they apply in relation to regulations under that Order.

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## Interpretation

**35.—(1)** In this Act—

“the Authority” means the Northern Ireland Authority for Utility Regulation;

“the Department” means the Department of Enterprise, Trade and Investment;

“gas conveyor” means the holder of a licence under Article 8(1)(a) of the Gas Order;

“gas supplier” means the holder of a licence under Article 8(1)(c) of the Gas Order;

“the Gas Order” means the Gas (Northern Ireland) Order 1996 (NI 2).

(2) Any other word or expression used—

(a) in Part 1, or

(b) in Part 2 (so far as relating to gas),

which is defined in Article 2 or 3 of the Gas Order has the same meaning as in Part 2 of the Gas Order.

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### Modifications etc. (not altering text)

**C2** [S. 35](#): power to apply (with modifications) conferred (26.10.2023) by [Energy Act 2023](#) (c. 52), s. 334(2)(l), [Sch. 18 para. 50](#)

## Commencement

**36.—(1)** The preceding sections of this Act (and the Schedule) come into operation on such day or days as the Department may by order appoint.

(2) An order under subsection (1) may contain such transitional or saving provisions as the Department thinks appropriate.

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### Subordinate Legislation Made

**P1** [S. 36\(1\)](#) power partly exercised: 21.3.2011 appointed for specified provisions by [S.R. 2011/95, art. 2\(1\)](#)

## Short title

**37** This Act may be cited as the Energy Act (Northern Ireland) 2011.

**Status:**

This version of this Act contains provisions that are prospective.

**Changes to legislation:**

There are currently no known outstanding effects for the Energy Act (Northern Ireland) 2011.