

These notes refer to the Commissioner for Older People Act (Northern Ireland) 2011 (c.1) which received Royal Assent on 25 January 2011

Commissioner for Older People Act (Northern Ireland) 2011

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Section 12 – Conciliation of disputes

This Section gives the Commissioner the power to commission conciliation services in relation to disputes that may lead to court action. Conciliation services means services provided—

- (a) by a person who is not a party to a dispute;
- (b) to the parties to the dispute; and
- (c) with the aim of enabling the dispute to be settled by agreement and without proceedings.

These services include conciliation and mediation. This provides an alternative and hopefully faster method of resolving disputes than legal proceedings.