

Social Care Charges (Wales) Measure 2010 (repealed)

2010 nawm 2

10 Provision of information about charges

- (1) A local authority must make arrangements to bring information about the matters referred to in subsection (2) to the attention of persons—
 - (a) who receive a chargeable service; or
 - (b) who may receive such a service.
- (2) The matters are—
 - (a) the services in respect of which charges are and are not imposed;
 - (b) the standard charges imposed for different types of service (for the meaning of "standard charge", see section 7(4)); and
 - (c) the operation of sections 4 to 9.
- (3) The arrangements must—
 - (a) provide for the provision of information in a range of accessible formats (including in writing) about the matters referred to in subsection (2) in response to a request made by a person referred to in subsection (1); and
 - (b) be framed so that any information is provided free of charge.
- (4) Where a local authority has imposed (or altered) a charge under section 1(1), it must provide the person upon whom the charge is imposed with a statement in writing, and in any other accessible format that the person reasonably requests, which—
 - (a) describes the service, or combination of services, to which the charge relates;
 - (b) sets out the standard charge for the service, or combination of services, in question (for the meaning of "standard charge", see section 7(4));
 - (c) if the charge imposed in the case of that person is not the standard charge, sets out the charge imposed;
 - (d) explains how the charge was calculated (including details of any means assessment under section 5(1) and how this affected the calculation);
 - (e) describes the person's rights to challenge or complain about the charge or the clarity with which the statement is expressed;

Status: Point in time view as at 18/03/2011. This version of this provision has been superseded. Changes to legislation: There are currently no known outstanding effects for the Social Care Charges (Wales) Measure 2010 (repealed), Section 10. (See end of Document for details)

- (f) contains any other matter which regulations made by the Welsh Ministers require to be included in the statement.
- (5) A statement under this section must be provided—
 - (a) free of charge; and
 - (b) within twenty one days of the date on which the decision to impose (or alter) the charge was made.

Commencement Information

II S. 10 in force at 18.3.2011 by S.I. 2011/849, Sch.

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