

SOCIAL CARE CHARGES (WALES) MEASURE 2010

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Section 10 – Provision of information about charges

23. This section requires local authorities to provide information to those who receive, or may receive, a chargeable service and to those whom they decide to charge.
24. Subsections (1) and (2) require local authorities to make arrangements to bring the following information to the attention of persons who receive, or may receive, a chargeable service:
 - information about which services are charged for and which are not;
 - information about the “standard charge” (as defined in section 7(4)) for different services; and
 - information about means testing.
25. Subsection (3) provides that this general information must be provided in a range of accessible formats and free of charge.
26. Subsections (4) and (5) deal with the information that local authorities must provide to persons on whom they decide to impose a charge. This information must be provided in writing and in any other accessible format the person reasonably requests. It must be provided free of charge and within 21 days of the date on which the decision to impose or alter a charge was made.