

Commission Implementing Regulation (EU) 2019/2243 of 17 December 2019  
establishing a template for the contract summary to be used by providers of  
publicly available electronic communications services pursuant to Directive (EU)  
2018/1972 of the European Parliament and of the Council (Text with EEA relevance)

Article 1	Template for the contract summary
Article 2	Presentation of content
Article 3	Entry into force and application
	Signature

---

ANNEX

CONTRACT SUMMARY TEMPLATE

PART A - Template

Contract summary

PART B - Instructions for completing the contract summary template

---

**Changes to legislation:** There are outstanding changes not yet made to Commission Implementing Regulation (EU) 2019/2243. Any changes that have already been made to the legislation appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

---

- (1) [OJ L 312, 17.12.2018, p. 36.](#)
- (2) Directive (EU) 2019/882 of the European Parliament and of the Council of 17 April 2019 on the accessibility requirements for products and services ([OJ L 151, 7.6.2019, p. 70](#)).
- (3) Council Directive 93/13/EEC of 5 April 1993 on unfair terms in consumer contracts ([OJ L 95, 21.4.1993, p. 29](#)).
- (4) Directive 2005/29/EC of the European Parliament and of the Council of 11 May 2005 concerning unfair business-to-consumer commercial practices in the internal market and amending Council Directive 84/450/EEC, Directives 97/7/EC, 98/27/EC and 2002/65/EC of the European Parliament and of the Council and Regulation (EC) No 2006/2004 of the European Parliament and of the Council ([OJ L 149, 11.6.2005, p. 22](#)).
- (5) Directive 2011/83/EU of the European Parliament and of the Council of 25 October 2011 on consumer rights, amending Council Directive 93/13/EEC and Directive 1999/44/EC of the European Parliament and of the Council and repealing Council Directive 85/577/EEC and Directive 97/7/EC of the European Parliament and of the Council ([OJ L 304, 22.11.2011, p. 64](#)).
- (6) Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ([OJ L 119, 04.05.2016, p.1](#))
- (7) Regulation (EU) 2015/2120 of the European Parliament and of the Council of 25 November 2015 laying down measures concerning open internet access and retail charges for regulated intra-EU communications and amending Directive 2002/22/EC on universal service and users' rights relating to electronic communications networks and services and Regulation (EU) No 531/2012 on roaming on public mobile communications networks within the Union ([OJ L 310, 26.11.2015, p. 1](#)).

**Changes to legislation:**

There are outstanding changes not yet made to Commission Implementing Regulation (EU) 2019/2243. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

[View outstanding changes](#)

**Changes and effects yet to be applied to the whole legislation item and associated provisions**

- Signature words omitted by [S.I. 2020/1419 Sch. 3 para. 1\(3\)](#)
- Annex Pt. A words omitted by [S.I. 2020/1419 Sch. 3 para. 1\(4\)](#)
- Annex Pt. B words substituted by [S.I. 2020/1419 Sch. 3 para. 1\(5\)\(a\)\(i\)](#)
- Annex Pt. B words substituted by [S.I. 2020/1419 Sch. 3 para. 1\(5\)\(a\)\(ii\)](#)
- Annex Pt. B words substituted by [S.I. 2020/1419 Sch. 3 para. 1\(5\)\(b\)](#)
- Annex Pt. B words substituted by [S.I. 2020/1419 Sch. 3 para. 1\(5\)\(c\)](#)
- Art. A1 inserted by [S.I. 2020/1419 Sch. 3 para. 1\(2\)](#)