

Regulation (EU) No 1177/2010 of the European Parliament  
and of the Council of 24 November 2010 concerning the rights  
of passengers when travelling by sea and inland waterway and  
amending Regulation (EC) No 2006/2004 (Text with EEA relevance)

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**Changes to legislation:** There are outstanding changes not yet made to Regulation (EU) No 1177/2010 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

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## ANNEX I

### RIGHT TO REIMBURSEMENT OR RE-ROUTING FOR DISABLED PERSONS AND PERSONS WITH REDUCED MOBILITY AS REFERRED TO IN ARTICLE 8

1. Where reference is made to this Annex, disabled persons and...
2. Paragraph 1(a) shall also apply to passengers whose journeys form part...
3. When, in the case where a town, city or region...

## ANNEX II

### ASSISTANCE IN PORTS, INCLUDING EMBARKATION AND DISEMBARKATION, AS REFERRED TO IN ARTICLES 10 AND 13

1. Assistance and arrangements necessary to enable disabled persons and persons...
2. Where a disabled person or person with reduced mobility is...
3. Handling of all necessary mobility equipment, including equipment such as...
4. Temporary replacement of damaged or lost mobility equipment with equipment...
5. Ground handling of recognised assistance dogs, when relevant.
6. Communication in accessible formats of information needed to embark and...

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### ANNEX III

#### ASSISTANCE ON BOARD SHIPS AS REFERRED TO IN ARTICLES 10 AND 13

1. Carriage of recognised assistance dogs on board the ship, subject...
2. Carriage of medical equipment and of the mobility equipment necessary...
3. Communication of essential information concerning a route in accessible formats....
4. Making all reasonable efforts to arrange seating to meet the...
5. If required, assistance in moving to toilet facilities (if any)....
6. Where a disabled person or person with reduced mobility is...

### ANNEX IV

#### DISABILITY-RELATED TRAINING, INCLUDING INSTRUCTIONS, AS REFERRED TO IN ARTICLE 14

- A. Disability-awareness training, including instructions
- B. Disability-assistance training, including instructions

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- (1) [OJ C 317, 23.12.2009, p. 89.](#)
- (2) Position of the European Parliament of 23 April 2009 ([OJ C 184 E, 8.7.2010, p. 293](#)), position of the Council at first reading of 11 March 2010 ([OJ C 122 E, 11.5.2010, p. 19](#)), position of the European Parliament of 6 July 2010 (not yet published in the Official Journal) and decision of the Council of 11 October 2010.
- (3) [OJ L 378, 31.12.1986, p. 4.](#)
- (4) [OJ L 364, 12.12.1992, p. 7.](#)
- (5) [OJ L 389, 30.12.2006, p. 1.](#)
- (6) [OJ L 163, 25.6.2009, p. 1.](#)
- (7) [OJ L 158, 23.6.1990, p. 59.](#)
- (8) [OJ L 364, 9.12.2004, p. 1.](#)
- (9) [OJ L 281, 23.11.1995, p. 31.](#)

### Changes to legislation:

There are outstanding changes not yet made to Regulation (EU) No 1177/2010 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations.

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### Changes and effects yet to be applied to :

- Art. 2(1) words substituted by S.I. 2019/649 reg. 7(2)(a)(i)
- Art. 2(3) omitted by S.I. 2019/649 reg. 7(2)(b)
- Art. 2(4) omitted by S.I. 2019/649 reg. 7(2)(b)
- Art. 2(5) words substituted by S.I. 2019/649 reg. 7(2)(c)
- Art. 4(1) words substituted by S.I. 2019/649 reg. 7(4)(a)
- Art. 4(2) words omitted by S.I. 2019/649 reg. 7(4)(b)
- Art. 9(1) words substituted by S.I. 2019/649 reg. 7(6)
- Art. 11(5) word omitted by S.I. 2019/649 reg. 7(7)
- Art. 17(2) word substituted by S.I. 2019/649 reg. 7(8)
- Art. 19(6) word substituted by S.I. 2019/649 reg. 7(9)
- Art. 21 words substituted by S.I. 2019/649 reg. 7(10)(a)
- Art. 21 words substituted by S.I. 2019/649 reg. 7(10)(b)
- Art. 21 words substituted by S.I. 2019/649 reg. 7(10)(c)
- Art. 23(2) words substituted by S.I. 2019/649 reg. 7(11)(a)
- Art. 23(3) words substituted by S.I. 2019/649 reg. 7(11)(b)
- Art. 25 substituted by S.I. 2019/649 reg. 7(12)
- Art. 26 words substituted by S.I. 2019/649 reg. 7(13)
- Art. 27 omitted by S.I. 2019/649 reg. 7(14)
- Art. 28 substituted by S.I. 2019/649 reg. 7(15)
- Art. 29 omitted by S.I. 2019/649 reg. 7(16)
- Art. 31 omitted by S.I. 2019/649 reg. 7(16)

### Changes and effects yet to be applied to the whole legislation item and associated provisions

- Signature words omitted by S.I. 2019/649 reg. 7(17)
- Annex 1 para. 2 words substituted by S.I. 2019/649 reg. 7(18)
- Art. 2(1)(b) words substituted by S.I. 2019/649 reg. 7(2)(a)(ii)
- Annex 3 para. 1 words substituted by S.I. 2019/649 reg. 7(19)
- Art. 3(b) omitted by S.I. 2019/649 reg. 7(3)(a)
- Art. 3(e) substituted by S.I. 2019/649 reg. 7(3)(b)
- Art. 3(q) words substituted by S.I. 2019/649 reg. 7(3)(c)
- Art. 3(s) words substituted by S.I. 2019/649 reg. 7(3)(d)
- Art. 8(1)(a) words substituted by S.I. 2019/649 reg. 7(5)