

Directive (EU) 2020/2184 of the European Parliament and of the Council of 16 December 2020 on the quality of water intended for human consumption (recast) (Text with EEA relevance)

*Article 17*

**Information to the public**

1 Member States shall ensure that adequate, up-to-date information on water intended for human consumption is available in accordance with Annex IV, while complying with applicable data protection rules.

2 Member States shall ensure that all persons supplied with water intended for human consumption receive the following information regularly and at least once a year, without having to request it, and in the most appropriate and easily accessible form, for example on invoices or by digital means such as smart applications:

- a information on the quality of water intended for human consumption, including the indicator parameters;
- b the price of water intended for human consumption supplied, per litre and cubic metre;
- c the volume consumed by the household, at least per year or per billing period, together with yearly trends of the household consumption, if technically feasible and if this information is available to the water supplier;
- d comparisons of the yearly water consumption of the household with an average household consumption, when applicable in accordance with point (c);
- e a link to the website containing the information set out in Annex IV.

3 Paragraphs 1 and 2 shall be without prejudice to Directives 2003/4/EC and 2007/2/EC.