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## STATUTORY INSTRUMENTS

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# 2018 No. 952

## The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

### PART 2

#### Obligations for public sector bodies

##### Accessibility statement

**8.—(1)** A public sector body must provide an accessibility statement in accordance with the model accessibility statement, and keep that statement under regular review.

(2) For a website, the accessibility statement must be—

- (a) provided in an accessible format; and
- (b) published on the website of the public sector body.

(3) For a mobile application, the accessibility statement must be—

- (a) provided in an accessible format; and
- (b) available on the website of the public sector body or alongside other information available when downloading the mobile application.

(4) The accessibility statement must include—

- (a) an explanation of those parts of the content that are not accessible and the reasons why;
- (b) where appropriate, a description of any accessible alternatives provided;
- (c) a description of, and a link to, a contact form which enables a person to—
  - (i) notify the public sector body of any failure of its website or mobile application to comply with the accessibility requirement; and
  - (ii) request details of the information excluded under regulation 4(2) and regulation 7(4); and
- (d) a link to the enforcement procedure set out in Part 5 of these Regulations to which recourse may be had in the event of an unsatisfactory response to the notification or the request.

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##### Commencement Information

**II** Reg. 8 in force at 23.9.2018, see [reg. 1\(2\)](#)

**Changes to legislation:**

There are currently no known outstanding effects for the The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018, Section 8.