

Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements, amending Regulation (EC) No 2006/2004 and Directive 2011/83/EU of the European Parliament and of the Council and repealing Council Directive 90/314/EEC

CHAPTER I

SUBJECT MATTER, SCOPE, DEFINITIONS AND LEVEL OF HARMONISATION

- Article 1 Subject matter
- Article 2 Scope
- Article 3 Definitions
- Article 4 Level of harmonisation

CHAPTER II

INFORMATION OBLIGATIONS AND CONTENT OF THE PACKAGE TRAVEL CONTRACT

- Article 5 Pre-contractual information
- Article 6 Binding character of pre-contractual information and conclusion of the package travel contract
- Article 7 Content of the package travel contract and documents to be supplied before the start of the package
- Article 8 Burden of proof

CHAPTER III

CHANGES TO THE PACKAGE TRAVEL CONTRACT BEFORE THE START OF THE PACKAGE

- Article 9 Transfer of the package travel contract to another traveller
- Article 10 Alteration of the price
- Article 11 Alteration of other package travel contract terms
- Article 12 Termination of the package travel contract and the right of withdrawal before the start of the package

CHAPTER IV

PERFORMANCE OF THE PACKAGE

- Article 13 Responsibility for the performance of the package
- Article 14 Price reduction and compensation for damages
- Article 15 Possibility to contact the organiser via the retailer
- Article 16 Obligation to provide assistance

CHAPTER V

INSOLVENCY PROTECTION

- Article 17 Effectiveness and scope of insolvency protection
Article 18 Mutual recognition of insolvency protection and administrative cooperation

CHAPTER VI

LINKED TRAVEL ARRANGEMENTS

- Article 19 Insolvency protection and information requirements for linked travel arrangements

CHAPTER VII

GENERAL PROVISIONS

- Article 20 Specific obligations of the retailer where the organiser is established outside the European Economic Area
Article 21 Liability for booking errors
Article 22 Right of redress
Article 23 Imperative nature of the Directive
Article 24 Enforcement
Article 25 Penalties
Article 26 Reporting by the Commission and review
Article 27 Amendment of Regulation (EC) No 2006/2004 and Directive 2011/83/EU

CHAPTER VIII

FINAL PROVISIONS

- Article 28 Transposition
Article 29 Repeal
Article 30 Entry into force
Article 31 Addressees
Signature

ANNEX I

Part A

Standard information form for package travel contracts where the use of hyperlinks is possible

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

Part B

Standard information form for package travel contracts
in situations other than those covered by Part A

Part C

Standard information form where the organiser transmits data to
another trader in accordance with point (b)(v) of point 2 of Article 3

ANNEX II

Part A

Standard information form where the trader facilitating an online linked travel arrangement
within the meaning of point (a) of point 5 of Article 3 is a carrier selling a return ticket

Part B

Standard information form where the trader facilitating an online
linked travel arrangement within the meaning of point (a) of point
5 of Article 3 is a trader other than a carrier selling a return ticket

Part C

Standard information form in the case of linked travel arrangements within the meaning
of point (a) of point 5 of Article 3 where the contracts are concluded in the simultaneous
physical presence of the trader (other than a carrier selling a return ticket) and the traveller

Part D

Standard information form where the trader facilitating an online linked travel arrangement
within the meaning of point (b) of point 5 of Article 3 is a carrier selling a return ticket

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

Part E

Standard information form where the trader facilitating an online linked travel arrangement within the meaning of point (b) of point 5 of Article 3 is a trader other than a carrier selling a return ticket

ANNEX III

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

- (1) [OJ C 170, 5.6.2014, p. 73](#).
- (2) Position of the European Parliament of 12 March 2014 (not yet published in the Official Journal) and position of the Council at first reading of 18 September 2015 ([OJ C 360, 30.10.2015, p. 1](#)). Position of the European Parliament of 27 October 2015 (not yet published in the Official Journal).
- (3) Council Directive 90/314/EEC of 13 June 1990 on package travel, package holidays and package tours ([OJ L 158, 23.6.1990, p. 59](#)).
- (4) See Judgment of the Court of Justice of 30 April 2002, Club Tour, Viagens e Turismo SA v Alberto Carlos Lobo Gonçalves Garrido and Club Med Viagens Lda, C-400/00, [ECLI:EU:C:2002:272](#).
- (5) See: Directive 2000/31/EC of the European Parliament and of the Council of 8 June 2000 on certain legal aspects of information society services, in particular electronic commerce, in the Internal Market (Directive on electronic commerce) ([OJ L 178, 17.7.2000, p. 1](#)) and Directive 2006/123/EC of the European Parliament and of the Council of 12 December 2006 on services in the internal market ([OJ L 376, 27.12.2006, p. 36](#)), as well as Regulation (EC) No 2111/2005 of the European Parliament and of the Council of 14 December 2005 on the establishment of a Community list of air carriers subject to an operating ban within the Community and on informing air transport passengers of the identity of the operating air carrier, and repealing Article 9 of Directive 2004/36/EC ([OJ L 344, 27.12.2005, p. 15](#)), Regulation (EC) No 1107/2006 of the European Parliament and of the Council of 5 July 2006 concerning the rights of disabled persons and persons with reduced mobility when travelling by air ([OJ L 204, 26.7.2006, p. 1](#)), Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations ([OJ L 315, 3.12.2007, p. 14](#)), Regulation (EC) No 1008/2008 of the European Parliament and of the Council of 24 September 2008 on common rules for the operation of air services in the Community ([OJ L 293, 31.10.2008, p. 3](#)), Regulation (EU) No 1177/2010 of the European Parliament and of the Council of 24 November 2010 concerning the rights of passengers when travelling by sea and inland waterway and amending Regulation (EC) No 2006/2004 ([OJ L 334, 17.12.2010, p. 1](#)) and Regulation (EU) No 181/2011 of the European Parliament and of the Council of 16 February 2011 concerning the rights of passengers in bus and coach transport and amending Regulation (EC) No 2006/2004 ([OJ L 55, 28.2.2011, p. 1](#)).
- (6) Council Decision 2001/539/EC of 5 April 2001 on the conclusion by the European Community of the Convention for the Unification of Certain Rules for International Carriage by Air (the Montreal Convention) ([OJ L 194, 18.7.2001, p. 38](#)).
- (7) Council Decision 2013/103/EU of 16 June 2011 on the signing and conclusion of the Agreement between the European Union and the Intergovernmental Organisation for International Carriage by Rail on the Accession of the European Union to the Convention concerning International Carriage by Rail (COTIF) of 9 May 1980, as amended by the Vilnius Protocol of 3 June 1999 ([OJ L 51, 23.2.2013, p. 1](#)).
- (8) Council Decision 2012/22/EU of 12 December 2011 concerning the accession of the European Union to the Protocol of 2002 to the Athens Convention relating to the Carriage of Passengers and their Luggage by Sea, 1974, with the exception of Articles 10 and 11 thereof ([OJ L 8, 12.1.2012, p. 1](#)).
- (9) Regulation (EC) No 261/2004 of the European Parliament and of the Council of 11 February 2004 establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights, and repealing Regulation (EEC) No 295/91 ([OJ L 46, 17.2.2004, p. 1](#)).
- (10) Regulation (EC) No 2006/2004 of the European Parliament and of the Council of 27 October 2004 on cooperation between national authorities responsible for the enforcement of consumer protection laws (the Regulation on consumer protection cooperation) ([OJ L 364, 9.12.2004, p. 1](#)).
- (11) Directive 2011/83/EU of the European Parliament and the Council of 25 October 2011 on consumer rights, amending Council Directive 93/13/EEC and Directive 1999/44/EC of the European Parliament and of the Council and repealing Council Directive 85/577/EEC and Directive 97/7/EC of the European Parliament and of the Council ([OJ L 304, 22.11.2011, p. 64](#)).
- (12) Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data ([OJ L 281, 23.11.1995, p. 31](#)).
- (13) Regulation (EC) No 593/2008 of the European Parliament and of the Council of 17 June 2008 on the law applicable to contractual obligations (Rome I) ([OJ L 177, 4.7.2008, p. 6](#)).

Status: EU Directives are being published on this site to aid cross referencing from UK legislation. After IP completion day (31 December 2020 11pm) no further amendments will be applied to this version.

- (14) Regulation (EU) No 1215/2012 of the European Parliament and of the Council of 12 December 2012 on jurisdiction and the recognition and enforcement of judgments in civil and commercial matters (OJ L 351, 20.12.2012, p. 1).
- (15) OJ C 369, 17.12.2011, p. 14.