



# Consumer Scotland Act 2020

## 2020 asp 11

### PART 1

#### CONSUMER SCOTLAND

##### *Functions*

## **2 The general function of providing consumer advocacy and advice**

- (1) Consumer Scotland has the general function of providing consumer advocacy and advice with a view to—
- (a) reducing harm to consumers in Scotland,
  - (b) increasing confidence among consumers in Scotland in dealing with businesses that supply goods and services to consumers,
  - (c) increasing the extent to which consumer matters are taken into account by public authorities in Scotland,
  - (d) promoting—
    - (i) sustainable consumption of natural resources, and
    - (ii) other environmentally sustainable practices,in relation to the acquisition, use and disposal of goods by consumers in Scotland,
  - (e) otherwise advancing inclusion, fairness, prosperity and other aspects of wellbeing in Scotland.
- (2) In exercising its general function, Consumer Scotland has the particular functions set out in sections 3 to 6.