



# Children and Young People (Scotland) Act 2014

2014 asp 8

## PART 5

### CHILD'S PLAN

#### 43 Complaints in relation to Part 5

- (1) The Scottish Ministers may by order make provision about the making, consideration and determination of complaints concerning the exercise of functions conferred by or under this Part.
- (2) The provision which may be made under subsection (1) includes provision about—
  - (a) matters which may, or may not, be the subject of a complaint,
  - (b) who may make a complaint,
  - (c) how a complaint may be made,
  - (d) time limits for making complaints,
  - (e) steps which require to be taken before a complaint may be made,
  - (f) who is to consider a complaint,
  - (g) the procedure for the consideration of a complaint,
  - (h) the obtaining of information for the purpose of considering a complaint,
  - (i) the keeping of records in relation to complaints or their consideration,
  - (j) the making of findings, and reporting, following the consideration of a complaint.
- (3) An order under subsection (1) may modify any enactment.