

Status: Point in time view as at 22/09/2014.

Changes to legislation: There are currently no known outstanding effects for the Patient Rights (Scotland) Act 2011. (See end of Document for details)

SCHEDULE

(introduced by section 6(1))

HEALTH CARE PRINCIPLES TO BE UPHELD BY RELEVANT NHS BODIES AND RELEVANT SERVICE PROVIDERS

Patient focus

1 Anything done in relation to the patient takes into account the patient's needs.

Commencement Information

I1 Sch. para. 1 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

2 Patients are treated with dignity and respect.

Commencement Information

I2 Sch. para. 2 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

3 Privacy and confidentiality are respected.

Commencement Information

I3 Sch. para. 3 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

4 Health care is provided in a caring and compassionate manner.

Commencement Information

I4 Sch. para. 4 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

5 Support necessary to receive or access health care is available.

Commencement Information

I5 Sch. para. 5 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

6 The patient's abilities, characteristics and circumstances are considered.

Commencement Information

I6 Sch. para. 6 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

Quality care and treatment

7 Regard is had to the importance of providing the optimum benefit to the patient's health and wellbeing.

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I7 [Sch. para. 7](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

8 The range of options available in the patient's case is considered.

Commencement Information

I8 [Sch. para. 8](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

9 Health care is based on current recognised clinical guidance.

Commencement Information

I9 [Sch. para. 9](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

10 No avoidable harm or injury is to be caused to the patient by the health care provided.

Commencement Information

I10 [Sch. para. 10](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

11 Patients are cared for in an appropriate environment which is as clean and safe as is reasonably possible.

Commencement Information

I11 [Sch. para. 11](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

Patient participation

12 Patients participate as fully as possible in decisions relating to the patient's health and wellbeing.

Commencement Information

I12 [Sch. para. 12](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

13 Patients are provided with such information and support as is necessary to enable them to participate in accordance with paragraph 12 and in relation to any related processes (general or specific).

Commencement Information

I13 [Sch. para. 13](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

14 Patients are encouraged to treat any person involved in the delivery of health care with dignity and respect.

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I14 Sch. para. 14 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

Communication

- 15 Communication about a patient's health and wellbeing is clear, accessible and understood.

Commencement Information

I15 Sch. para. 15 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

- 16 Communication about general services and processes and decisions is clear, accessible and understood.

Commencement Information

I16 Sch. para. 16 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

Complaints

- 17 Issues of concern are dealt with reasonably, promptly and in accordance with proper procedures.

Commencement Information

I17 Sch. para. 17 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

Other

- 18 Waste of resources in the provision of health care is avoided.

Commencement Information

I18 Sch. para. 18 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

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