
Changes to legislation: There are currently no known outstanding effects for the Patient Rights (Scotland) Act 2011, Paragraph 17. (See end of Document for details)

SCHEDULE
HEALTH CARE PRINCIPLES TO BE UPHELD BY RELEVANT
NHS BODIES AND RELEVANT SERVICE PROVIDERS

Complaints

- 17 Issues of concern are dealt with reasonably, promptly and in accordance with proper procedures.

Commencement Information

II [Sch. para. 17](#) in force at 1.4.2012 by [S.S.I. 2012/35](#), [art. 2\(a\)](#)

Changes to legislation:

There are currently no known outstanding effects for the Patient Rights (Scotland) Act 2011, Paragraph 17.