
Changes to legislation: There are currently no known outstanding effects for the Patient Rights (Scotland) Act 2011, Cross Heading: Complaints. (See end of Document for details)

SCHEDULE
HEALTH CARE PRINCIPLES TO BE UPHELD BY RELEVANT
NHS BODIES AND RELEVANT SERVICE PROVIDERS

Complaints

- 17 Issues of concern are dealt with reasonably, promptly and in accordance with proper procedures.

Commencement Information

II Sch. para. 17 in force at 1.4.2012 by S.S.I. 2012/35, art. 2(a)

Changes to legislation:

There are currently no known outstanding effects for the Patient Rights (Scotland) Act 2011,
Cross Heading: Complaints.