



Water Industry (Scotland) Act 2002

2002 asp 3

PART 3

SCOTTISH WATER

Establishment

20 Scottish Water

- (1) There is established a body corporate to be known as Scottish Water, with the functions conferred on it by or under this Act and any other enactment.
- (2) Schedule 3 makes further provision about the status, constitution, proceedings etc. of Scottish Water.

21 Transfer of functions from new water and sewerage authorities

The functions of each of the new water and sewerage authorities are transferred to Scottish Water.

22 Transfer of property and liabilities

- (1) The property and liabilities to which the new water and sewerage authorities are entitled or subject are transferred to Scottish Water.
- (2) Subsection (1) has effect in relation to property and liabilities to which it applies despite any provision (of whatever nature) which would otherwise prevent, penalise or restrict the transfer of the property or liabilities.

23 Transfer of staff

The Transfer of Undertakings (Protection of Employment) Regulations 1981 ([S.I.1981/1794](#)) apply to the transfer of functions by section 21, whether or not they would so apply apart from this section.

24 Dissolution of new water and sewerage authorities etc.

- (1) The new water and sewerage authorities are dissolved on such date as the Scottish Ministers may by order specify.
- (2) Different dates may be specified in relation to different such authorities.
- (3) Without prejudice to section 69, the Scottish Ministers may by order make such incidental, supplemental, consequential, transitional, transitory or saving provision as they think necessary or expedient in consequence of or in connection with—
 - (a) the establishment of Scottish Water,
 - (b) the transfer of functions, property, liabilities and staff of the new water and sewerage authorities,
 - (c) the dissolution of those authorities.

*General powers***25 General powers**

- (1) Scottish Water may engage in any activity (whether in Scotland or elsewhere) which it considers is not inconsistent with the economic, efficient and effective exercise of its core functions (within the meaning of section 70(2)).
- (2) Scottish Water may do anything (whether in Scotland or elsewhere) which it considers is necessary or expedient for the purpose of or in connection with its functions (including any activity in which it engages by virtue of subsection (1)).
- (3) The power in subsection (2) includes, in particular, power to—
 - (a) form or promote (whether alone or with others) companies (within the meaning of the Companies Act 1985 (c. 6)),
 - (b) subscribe for share or loan capital of any person,
 - (c) guarantee the discharge of any obligation (whether financial or not) of any person,
 - (d) form partnerships, enter into arrangements or agreements and co-operate in any way with any person,
 - (e) enter into a contract with any person for the provision or making available of assets or services, or both (whether or not together with goods) whether by Scottish Water or by that person.
- (4) Where—
 - (a) under subsection (2), Scottish Water enters into a contract such as is referred to in subsection (3)(e) (a “provision contract”), and
 - (b) in connection with the provision contract, a person (the “financier”) makes a loan to, or provides any other form of finance for, a party to the provision contract other than Scottish Water,

the power in subsection (2) also includes power to enter into a contract with the financier, or any insurer of or trustee for the financier, in connection with the provision contract.
- (5) In subsection (3)(e), “assets” means assets of any description (whether tangible or intangible), including (in particular) land, buildings, roads, works, plant, machinery, vehicles, vessels, apparatus, equipment and computer software.

- (6) This section is without prejudice to any power otherwise exercisable by Scottish Water but does not enable Scottish Water—
- (a) to do anything in contravention of any express prohibition, restriction or limitation on its powers which is contained in any other enactment,
 - (b) to raise money (whether by borrowing or otherwise) in a manner which is not authorised apart from this section.

Codes of practice

26 Customer standards code

- (1) In relation to services provided in the exercise of its core functions, Scottish Water must prepare and submit to the Commissioner a code of practice (a “customer standards code”) making provision—
- (a) as to its standards of performance in providing services to its customers,
 - (b) for procedures for dealing with complaints by its customers or its potential or former customers,
 - (c) as respects the circumstances in which it will pay compensation if or in so far as those standards are not attained,
 - (d) as respects such matters as are incidental to the provision made under paragraphs (a) to (c), and such supplemental matters (if any) as it thinks fit.
- (2) The customer standards code must be submitted to the Commissioner no later than the date on which Scottish Water first sends a charges scheme to the Commissioner under section 32(1).
- (3) Subject to subsection (1), Scottish Water may from time to time—
- (a) vary, or
 - (b) revoke and replace,
- its customer standards code, and must submit the varied or new code to the Commissioner.
- (4) A customer standards code submitted to the Commissioner under subsection (1) or (3) comes into force only when it is approved in accordance with section 27.
- (5) Scottish Water must endeavour to comply with its approved customer standards code; but contravention of that code does not of itself give rise to any criminal or civil liability.
- (6) Scottish Water must publish the approved customer standards code and provide a copy of the code to any person who requests it.
- (7) The Commissioner—
- (a) must monitor the compliance by Scottish Water with its approved customer standards code,
 - (b) may advise the Scottish Ministers on such compliance, and
 - (c) may require Scottish Water to review its customer standards code, or any provision of it, in such respects as the Commissioner may specify.

27 Approval of customer standards code

- (1) The Commissioner may, after consulting each Water Customer Consultation Panel, approve a customer standards code submitted under section 26(1) or (3)—
 - (a) without modifications, or
 - (b) with such modifications as are agreed by the Commissioner and Scottish Water.
- (2) Where—
 - (a) the Commissioner is not prepared to give approval under subsection (1)(a), and
 - (b) Scottish Water does not agree to some or all of the modifications proposed by the Commissioner under subsection (1)(b),the Commissioner must send the code (with any modifications to it agreed by the Commissioner and Scottish Water) to the Scottish Ministers.
- (3) Where 3 months have elapsed since the Commissioner has received a customer standards code by virtue of section 26(1) or (3) and the Commissioner has neither—
 - (a) given approval under subsection (1) of this section, nor
 - (b) sent the scheme to the Scottish Ministers under subsection (2) of this section,Scottish Water may require the Commissioner to send it to the Scottish Ministers.
- (4) The Scottish Ministers may, after consulting each Water Customer Consultation Panel, approve a code sent to them under subsection (2) or (3)—
 - (a) without modifications or further modifications, or
 - (b) with such modifications as, after consulting Scottish Water and the Commissioner, they think fit.
- (5) Where the Commissioner approves a customer standards code under subsection (1), the Commissioner must send a copy of the code as so approved to the Scottish Ministers.
- (6) Where the Scottish Ministers approve a customer standards code under subsection (4), they must send a copy of the code as so approved to the Commissioner.

28 Consultation code

- (1) Scottish Water must prepare and submit to the Scottish Ministers a code of practice (a “consultation code”) making provision as to the consultation which it will carry out in relation to—
 - (a) proposals for, and
 - (b) the undertaking of,any significant activity in the exercise of its core functions.
- (2) The consultation code must, in particular, make provision—
 - (a) as to consultation with persons who live, work or carry on business in any area significantly affected by such an activity, or who represent the interests of such persons,
 - (b) as to the manner of such consultation, the information to be provided to consultees and the time to be allowed for consultees to express views,
 - (c) for Scottish Water to have regard to the views of the persons consulted in pursuance of the code,

and may make different provision in relation to different cases or descriptions of case.

- (3) Before submitting the consultation code to the Scottish Ministers, Scottish Water—
 - (a) must consult each Water Customer Consultation Panel on the code and have regard to any comments on it made by any Panel, and
 - (b) may adjust the code in light of those comments.
- (4) The Scottish Ministers may approve the consultation code—
 - (a) without modifications, or
 - (b) with such modifications as, after consulting Scottish Water, they think fit.
- (5) A consultation code submitted to the Scottish Ministers under subsection (1) comes into force only when it is approved in accordance with subsection (4).
- (6) Scottish Water must publish the approved consultation code and provide a copy of the code to any person who requests it.
- (7) Scottish Water must endeavour to comply with the approved consultation code; but contravention of the code does not of itself give rise to any criminal or civil liability.
- (8) Subject to subsection (1), Scottish Water may from time to time—
 - (a) vary, or
 - (b) revoke or replace,the consultation code; and this section applies to the varied or new code as it does to the original code.

Charges

29 Charges for goods and services

- (1) Scottish Water may fix, demand and recover charges for any goods supplied or services provided by it.
- (2) Subsection (1)—
 - (a) is subject to sections 9A and 47 of the 1980 Act (no charge for water in certain circumstances), and
 - (b) does not apply in a case where Scottish Water has power otherwise than under that subsection to fix charges for goods or services.
- (3) The power conferred by subsection (1) is exercisable—
 - (a) in relation to charges for services provided in the exercise of Scottish Water's core functions, by or in accordance with a charges scheme under section 31, and
 - (b) in that or any other case, by or in accordance with an agreement with the person to be charged.
- (4) Subject to sections 31 to 36, Scottish Water may fix charges under this section by reference to such matters, and may adopt such methods and principles for the calculation and imposition of the charges, as appear to it to be appropriate.

30 Maximum charges for services provided with help of Scottish Water

- (1) The Scottish Ministers may by order fix maximum charges which a person other than Scottish Water may recover from another such person in respect of the supply of water to, the provision of sewerage to, or the disposal of sewage for that other person with the help of services provided by Scottish Water.
- (2) For the purposes of this section, water is supplied to, sewerage provided to, or sewage disposed of for a person with the help of services provided by Scottish Water if—
 - (a) a facility for that person to have access to a supply of water provided by Scottish Water in pipes, or to make use of sewerage which is, or facilities for the disposal of sewage which are, provided by Scottish Water is made available to that person otherwise than by Scottish Water,
 - (b) that person is provided with a supply of water in pipes by a person to whom the water is supplied, directly or indirectly, by Scottish Water, or
 - (c) that person is provided with sewerage, or with facilities for the disposal of sewage, by a person who, for the purposes of providing the sewerage or facilities, makes use of sewerage or of such facilities provided, directly or indirectly, by Scottish Water.
- (3) An order under this section may make different provision in relation to different persons, circumstances or localities and may fix a maximum charge either by specifying the maximum amount of the charge or by specifying a method of calculating that amount.
- (4) Where a person pays a charge in respect of anything to which an order under this section relates and the amount paid exceeds the maximum charge fixed by the order, the amount of the excess is recoverable by that person from the person to whom the charge was paid.

31 Charges schemes

- (1) Scottish Water must, in accordance with this section, make a scheme (referred to in this Act as a “charges scheme”) which fixes the charges to be paid for services provided by it in the exercise of its core functions and which may also make provision with respect to the times and methods of payment of the charges fixed by the scheme.
- (2) Subsection (1) does not apply in relation to services as respects which conditions as to payment may be imposed under section 29(3)(j) of the 1968 Act (conditions relating to the reception, treatment and disposal of trade effluent).
- (3) A charges scheme may—
 - (a) make different provision for different cases, or classes of case, including different provision in relation to different circumstances or localities,
 - (b) contain supplemental, consequential and transitional provisions for the purposes of the scheme,
 - (c) revoke or amend a previous scheme.
- (4) A charges scheme comes into force only when it is approved in accordance with section 32 and has effect as so approved.
- (5) Scottish Water in making a charges scheme, and the Commissioner and the Scottish Ministers in considering whether to approve such a scheme, must have regard to any advice published under section 33 in force at the time of the making of the scheme.

- (6) Nothing in any charges scheme affects any power of Scottish Water to enter into an agreement with any person in any particular case determining the charges to be made for services provided by Scottish Water.

32 Approval of charges schemes

- (1) Scottish Water must send a charges scheme made by it under section 31 to the Commissioner.
- (2) The Commissioner may approve the scheme—
- (a) without modifications, or
 - (b) with such modifications as are agreed by the Commissioner and Scottish Water.
- (3) Where—
- (a) the Commissioner is not prepared to give approval under subsection (2)(a), and
 - (b) Scottish Water does not agree to some or all of the modifications proposed by the Commissioner under subsection (2)(b),
- the Commissioner must send the scheme (with any modifications to it agreed by the Commissioner and Scottish Water) to the Scottish Ministers.
- (4) Where 3 months have elapsed since the Commissioner has received a charges scheme by virtue of subsection (1) and the Commissioner has neither—
- (a) given approval under subsection (2), nor
 - (b) sent the scheme to the Scottish Ministers under subsection (3),
- Scottish Water may require the Commissioner to send it to the Scottish Ministers.
- (5) The Scottish Ministers may approve a scheme sent to them under subsection (3) or (4)—
- (a) without modifications or further modifications, or
 - (b) with such modifications as, after consulting Scottish Water and the Commissioner, they think fit.
- (6) Where the Commissioner approves a charges scheme under subsection (2), the Commissioner must send a copy of the scheme as so approved to the Scottish Ministers.
- (7) Where the Scottish Ministers approve a charges scheme under subsection (5), they must send a copy of the scheme as so approved to the Commissioner.

33 Commissioner's advice on charges

- (1) The Commissioner must, when required by the Scottish Ministers, advise them on the matters to be taken into, or left out of, account by Scottish Water in fixing charges in charges schemes.
- (2) The advice is to apply in relation to charges schemes made during such period as the Scottish Ministers may specify (in this section referred to as “the period of the advice”).
- (3) In preparing advice, the Commissioner is to have regard to—

- (a) the economy, efficiency and effectiveness with which Scottish Water is using its resources in exercising its core functions,
 - (b) the likely cost to Scottish Water, for the period of the advice, of exercising the functions specified in subsection (4),
 - (c) the likely resources, other than income from charges for goods and services, available to Scottish Water for the period of the advice,
 - (d) any guidance issued to Scottish Water by the Scottish Ministers, and
 - (e) any directions given under section 44 or 56.
- (4) The functions referred to in subsection (3)(b) are the core functions of Scottish Water so far as consisting of—
- (a) complying with any duty to which it is subject by virtue of any enactment,
 - (b) complying with any such duty to which it will, or is likely to, become subject during the period of the advice,
 - (c) providing services to its customers at the same standard, and protection of the environment at the same level, as those at the time when the advice is given, or at such other standard or level as the Scottish Ministers may specify, and
 - (d) extending, in accordance with requirements made by the Scottish Ministers, the provision of public sewers and supplies of water to premises or areas not in receipt of such provision.
- (5) The Scottish Ministers must, within 3 months of receiving from the Commissioner advice under subsection (1)—
- (a) accept the advice, with or without modifications, or
 - (b) reject the advice and substitute their own advice for it.
- (6) Where the Scottish Ministers accept the Commissioner’s advice with modifications or reject it, they must give reasons for doing so.
- (7) The Commissioner must publish advice as accepted, modified or substituted under subsection (5), together with any reasons given under subsection (6).

34 Publication of summary of charges scheme

When a charges scheme is approved in accordance with section 32, Scottish Water must—

- (a) make arrangements for allowing any person to—
 - (i) inspect the scheme at any reasonable time,
 - (ii) obtain a copy of it, or any part of it, on payment of such reasonable fee (if any) as Scottish Water may determine, and
- (b) publicise those arrangements and publish a summary of the scheme.

35 Liability of occupiers etc. for charges

- (1) Supplies of water provided by Scottish Water to any premises and the provision and maintenance by Scottish Water of communication pipes and supply pipes for the purposes of such supplies are to be treated for the purposes of this Act as services provided to the occupier for the time being of those premises.
- (2) The provision of sewerage, and the disposal of sewage, provided by Scottish Water are to be treated for the purposes of this Act as provision to, or as disposal for, the occupier for the time being of any premises which—

Status: This is the original version (as it was originally enacted).

- (a) are drained by a sewer or drain connecting, either directly or through an intermediate sewer or drain, with a public sewer provided for foul water or surface water or both, or
 - (b) are premises the occupier of which has, in respect of the premises, the benefit of facilities which drain to a sewer or drain so connecting.
- (3) Subject to subsection (5), in relation to any period during which premises referred to in subsection (1) or (2) are unoccupied, references to the occupier in the subsection in question are to be construed as references to the owner of the premises.
- (4) Subsections (1) to (3) do not apply so far as provision to the contrary is made by any agreement to which Scottish Water is a party.
- (5) Charges which, under section 29, are fixed in relation to any premises by reference to volume may be imposed so that a person remains liable, in relation to those premises, to pay charges for—
 - (a) a supply of water, and
 - (b) provision of sewerage or disposal of sewage,provided by Scottish Water after the person has ceased to be occupier of the premises.
- (6) A person is liable by virtue of subsection (5) for any charges fixed in relation to any premises by Scottish Water only where that person fails to inform Scottish Water of the ending of that person's occupation of the premises at least 48 hours before that person ceases to occupy them.
- (7) The charges for which a person may be liable by virtue of subsection (5) are charges in respect of a period ending no later than whichever of the following first occurs after the person ceases to occupy the premises—
 - (a) where the person informs Scottish Water of the ending of that person's occupation, the 28th day after informing Scottish Water,
 - (b) any day on which any meter would normally have been read in order for the amount of the charges to be determined,
 - (c) any day on which any other person informs the authority that that other person has become the new occupier of the premises.
- (8) In calculating the period of 48 hours referred to in subsection (6) any time falling on—
 - (a) a Saturday or Sunday,
 - (b) Christmas Day or Good Friday, or
 - (c) a day which is a bank holiday in Scotland under the Banking and Financial Dealings Act 1971 (c. 80),is to be disregarded.
- (9) In subsection (1), “communication pipes” and “supply pipes” have the same meanings as in the 1980 Act.

36 Section 35: meaning of “occupier”

- (1) In the application of section 35 to services which are the subject of a determination under section 37(1)(a), references in section 35(1) and (2) to the occupier of premises are references to the person—
 - (a) who is liable under or by virtue of sections 75 to 77 of the Local Government Finance Act 1992 (c. 14) to pay council tax (within the meaning of section 70(1) of that Act) in respect of the premises, or

- (b) who would be so liable but for the premises being an exempt dwelling (within the meaning of Part II of that Act).
- (2) Without prejudice to subsections (3) and (4) of section 35, the Scottish Ministers may, after consulting such persons as they think fit, by order make provision, in relation to such premises or description of premises as the order may specify, as to the persons who are, for the purposes of subsections (1) and (2) of that section, to be treated as being, or as not being, occupiers of the premises.
- (3) Section 35(3) and subsection (2) of this section do not apply in a case to which subsection (1) of this section applies.

37 Collection of charges by local authority

- (1) The Scottish Ministers may by order determine—
 - (a) that as respects specified services provided, within a financial year specified in the order, by Scottish Water to dwellings, or to such description of dwellings as the order may specify—
 - (i) within the area of a local authority, or
 - (ii) within such part of that area as the order may specify,
 the authority and not Scottish Water is to demand and recover charges payable for those services under a charges scheme, and
 - (b) that the authority is, at such intervals as may be so specified, to make such payments to Scottish Water (to which no other amount is to be payable under the charges scheme for the services provided) as may be so specified or as may be determined in accordance with the provisions of the order.
- (2) In subsection (1), “specified services” means services specified, or of a description specified, in the order.
- (3) An order under subsection (1) may include provision as to—
 - (a) forms and procedures which the local authority is to adopt in demanding payment,
 - (b) circumstances in which a customer of Scottish Water who is aggrieved by a decision or calculation of the local authority may appeal—
 - (i) except in a case specified by virtue of sub-paragraph (ii), to a valuation appeal committee (constituted under section 29 of the 1994 Act), or
 - (ii) in such cases as the order may specify, to a body constituted under the order (or under a previous such order) to consider appeals as respects any such case,
 - (c) procedures to be followed in any appeal by virtue of paragraph (b),
 - (d) the provision, for the purposes of this section, of information by Scottish Water to the local authority,
 - (e) the keeping by the local authority of accounts and records as respects their functions by virtue of this section and the exhibition of, or of copies of, such accounts and records to Scottish Water.
- (4) Schedule 4 makes provision about recovery by a local authority of unpaid charges.
- (5) In this section and section 38, “dwelling” has the same meaning as in Part II of the Local Government Finance Act 1992 (c. 14).

38 Suspension of collection of charges by local authority

- (1) This section applies in relation to any dwellings to which Scottish Water provides services which are the subject of a determination under section 37(1)(a).
- (2) Where, in relation to any such dwellings, Scottish Water serves a notice under this subsection on the relevant local authority, the services which are the subject of the determination, so far as provided to dwellings to which the notice relates, are to be treated for so long as the notice remains in force as if they were not subject to the determination.
- (3) A notice under subsection (2) may be withdrawn in whole or in part by Scottish Water by serving a further notice on the relevant local authority.
- (4) The Scottish Ministers may by regulations make provision as to—
 - (a) the form and content of a notice under subsection (2) or (3),
 - (b) when such a notice comes into force,
 - (c) (either or both) the maximum and minimum numbers of dwellings to which such a notice may relate,
 - (d) such other matters in relation to such a notice as the Scottish Ministers think necessary or expedient.
- (5) Regulations under subsection (4) may also make provision for the payment by Scottish Water to the relevant local authority of a sum, specified in or calculated in accordance with the regulations, in respect of any reasonable administrative expenses incurred by the authority in consequence of the service of a notice under subsection (2) or (3).
- (6) In this section, “the relevant local authority” means the local authority which—
 - (a) is, by virtue of the determination under section 37(1)(a), responsible for demanding and recovering charges payable for services provided by Scottish Water to the dwellings to which the notice under subsection (2) or (3) relates and which are the subject of the determination, or
 - (b) was, until the notice came into force, so responsible.

39 Primacy of duty to maintain domestic water supply etc.

Sections 29(1) and 37 are without prejudice to—

- (a) the duties of Scottish Water under section 6 of the 1980 Act (which include the duty to maintain a supply of wholesome water provided to meet a requirement for domestic purposes),
- (b) the entitlements of any person under section 12 of the 1968 Act (which include the entitlement of an occupier of premises to drain into public sewers to which the drains or private sewers of the owner of the premises are connected).

40 Reduced charges

- (1) The Scottish Ministers may by regulations provide that a person who—
 - (a) is, under a charges scheme, liable to pay an amount to Scottish Water or, by virtue of section 37, to a local authority, and
 - (b) fulfils such conditions as are specified in the regulations,is instead exempt from such liability or liable to pay the reduced amount referred to in subsection (2).

- (2) The reduced amount is an amount—
 - (a) less than the amount it would be but for the regulations, and
 - (b) determined in accordance with rules specified in the regulations.
- (3) The conditions and rules to be specified in regulations under subsections (1)(b) and (2)(b) respectively may be determined by reference to such factors as the Scottish Ministers think fit.

Finances

41 Duties and powers relating to finance

- (1) Scottish Water must exercise its functions so as to secure that, taking one year with another, its income is not less than sufficient to meet its expenditure.
- (2) The Scottish Ministers may by order direct Scottish Water to exercise its functions, during any period specified in the order, with a view to securing that it achieves in respect of that period a rate of return on the value of its average net assets (as for the time being defined for the purposes of this section by the Scottish Ministers) which is not less than the rate specified in the order as the rate of return which the Scottish Ministers consider it is reasonable for Scottish Water to achieve.
- (3) Without prejudice to subsection (1), the Scottish Ministers may, after consulting Scottish Water, determine that Scottish Water is (in addition to or in place of a duty imposed by virtue of subsection (2)) subject to a specified duty of a financial nature; and different determinations may be so made in relation to different functions of Scottish Water.
- (4) A determination under subsection (3) may—
 - (a) relate to a period beginning before the date on which it is made,
 - (b) contain incidental or supplemental provisions,
 - (c) be varied by a subsequent determination under that subsection.
- (5) A determination under subsection (3) must be made by order where—
 - (a) the duty specified in it is in place of a duty imposed by virtue of subsection (2), or
 - (b) it varies a previous determination made by order.
- (6) Scottish Water must secure that its charges make a proper contribution to its duties, as respect financial matters, under this Act, taking into account—
 - (a) its present circumstances and future prospects, and
 - (b) any duty imposed on it by virtue of subsection (2) or (3).

42 Financing and borrowing

- (1) The Scottish Ministers may pay to Scottish Water grants of such amounts as they may determine—
 - (a) in respect of the exercise of its functions and its administrative expenses,
 - (b) for the purpose of meeting, or alleviating, any loss it may sustain by virtue of regulations made under section 40.

- (2) A grant under subsection (1) may be made subject to such conditions as the Scottish Ministers think fit.
- (3) For the purpose of the exercise of any of its functions, Scottish Water may—
 - (a) subject to such conditions as the Scottish Ministers think fit, borrow from them, and they may lend to it, sums of such amounts as they may determine, and
 - (b) with the consent of the Scottish Ministers, borrow money, whether in sterling or otherwise, from any person or body, whether in the United Kingdom or elsewhere.
- (4) In any financial year the net amount of sums borrowed by Scottish Water must not exceed the amount specified for that year for the purposes of this section in a Budget Act.
- (5) In subsection (4), “net amount” means the amount of sums borrowed in the financial year less—
 - (a) any repayments made during that year (otherwise than by way of interest) in respect of sums borrowed in that or any other year, and
 - (b) any sums borrowed, with the consent of the Scottish Ministers, by way of overdraft or otherwise for the purpose of meeting a temporary excess of expenditure over sums otherwise available to meet that expenditure.
- (6) Any loans made in pursuance of subsection (3)(a) are to be repaid to the Scottish Ministers at such times and by such methods, and interest on the loans is to be paid to them at such times and at such rates, as they may from time to time direct.

43 Guarantees

- (1) The Scottish Ministers may guarantee, in such manner and on such conditions as they think fit, the discharge of any financial obligation in connection with any sums borrowed by Scottish Water or any subsidiary of Scottish Water.
- (2) Immediately after a guarantee is given under this section, the Scottish Ministers must lay a statement of the guarantee before the Parliament.
- (3) Where any sum is paid out in fulfilment of a guarantee under this section, Scottish Water must make to the Scottish Ministers, at such times and in such manner as they may from time to time direct—
 - (a) payments of such amounts as they may so direct in or towards repayment of the sums so paid out, and
 - (b) payments of interest, at such rate as they may so direct, on the amount outstanding for the time being in respect of sums so paid out.
- (4) In subsection (1), “subsidiary” is to be construed in accordance with section 736 of the Companies Act 1985 (c. 6).

44 Directions as to payment and investment

- (1) The Scottish Ministers may, after consulting Scottish Water, direct it to pay to them, on a date specified in the direction, a sum specified in, or calculated in accordance with, the direction, being a sum not required for the exercise of its functions.

- (2) The Scottish Ministers may, after consulting Scottish Water, direct it to invest, in such manner as may be specified in the direction, a sum specified in, or calculated in accordance with, the direction, being a sum not immediately required for the exercise of its functions.
- (3) A direction under subsection (1) or (2) is not competent in relation to any sum which is payable to the Scottish Ministers under or by virtue of any other provision of this Act.

45 Accounts and audit

- (1) Scottish Water must—
 - (a) keep proper accounts and accounting records,
 - (b) prepare for each financial year a statement of accounts giving a true and fair view of the state of its affairs and its income and expenditure, and
 - (c) send the statement of accounts, by such time as the Scottish Ministers may direct, to the Auditor General for Scotland for auditing.
- (2) Every statement of accounts prepared by Scottish Water in accordance with this section must comply with any direction given by the Scottish Ministers relating to—
 - (a) the information to be contained in the statement of accounts,
 - (b) the manner in which that information is to be presented, or
 - (c) the methods and principles according to which the statement of accounts is to be prepared.

Land transactions

46 Acquisition of land by agreement

- (1) Scottish Water may under this subsection—
 - (a) for the purposes of any of its functions, or
 - (b) for the purpose of the provision, by some person other than itself, of—
 - (i) a supply of water to the public, or
 - (ii) a system, to which the public is to have access, of drains, sewers or sewage treatment works,
 acquire by agreement any land (other than water rights) wherever situated.
- (2) Subsection (3) applies in relation to any acquisition of land under subsection (1) for the purposes of any of the core functions of Scottish Water or for the purpose mentioned in paragraph (b) of that subsection.
- (3) In relation to any such acquisition of land, the Lands Clauses Acts (except in so far as they relate to acquisition other than by agreement and to access to the special Act and except sections 120 to 125 of the Lands Clauses Consolidation (Scotland) Act 1845 (c. 19)), and—
 - (a) in a case where the acquisition is—
 - (i) in relation to Scottish Water’s functions under or by virtue of the 1968 Act, or
 - (ii) for the purpose of the provision of a system such as is mentioned in paragraph (b)(ii) of subsection (1) of this section,

sections 6 and 70 to 78 of the Railways Clauses Consolidation (Scotland) Act 1845 (c. 33) (as originally enacted and not as amended by section 15 of the Mines (Working Facilities and Support) Act 1923 (c. 20)), and

- (b) in any other case, section 6 of the Railways Clauses Consolidation (Scotland) Act 1845 (as referred to in paragraph (a)) and Part IV of Schedule 4 to the 1980 Act,

are hereby incorporated with this section; and, in construing those Acts for the purposes of that subsection, this section is to be taken to be the special Act and Scottish Water is to be taken to be the promoter of the undertaking or company as the case may require.

47 Compulsory acquisition of land

- (1) Scottish Water may—

- (a) for the purposes of any of its core functions, or
(b) for the purpose specified in section 46(1)(b),

be authorised by the Scottish Ministers to purchase compulsorily under this subsection land (other than water rights) situated in Scotland.

- (2) Subsection (1) is—

- (a) without prejudice to any order under section 17 (acquisition of water rights) of the 1980 Act, and
(b) subject to section 18 (authorisation of compulsory acquisition of land necessary for purposes of order under section 17) of that Act.

- (3) Scottish Water is, in respect of all of its core functions, a statutory undertaker for the purposes of section 120(1)(b) of the Local Government, Planning and Land Act 1980 (c. 65) (persons to whose compulsory acquisition of an interest in land the Acquisition of Land (Authorisation Procedure) (Scotland) Act 1947 (c. 42) in certain circumstances applies).

- (4) Scottish Water may be authorised by the Scottish Ministers to purchase compulsorily, or may acquire by agreement, land in Scotland for giving in exchange for such land as is mentioned in section 1(2)(b) of that Act of 1947.

- (5) This section is subject to section 67(4).

48 Disposal of land

- (1) Scottish Water may dispose of land held by it in any manner, to whomsoever and for whatever purpose it wishes.
- (2) But Scottish Water may not, except with the consent of the Scottish Ministers, dispose of land under subsection (1) for a consideration less than the best that could reasonably be expected to be obtained on the open market.

General duties

49 Interests of customers

The Scottish Ministers, when exercising their functions under or by virtue of this Act, the 1968 Act or the 1980 Act and Scottish Water, when exercising its functions, must

have regard to the interests of every person who is a customer or potential customer of Scottish Water and especially of such of those persons as—

- (a) are likely, by reason of a persistent disability or medical condition or of family circumstances, to require to have a much greater supply of water, or to make much greater use of facilities for the disposal of sewage, than might ordinarily have been expected, or
- (b) are ordinarily resident in a rural or remote part of Scotland.

50 Economy, efficiency and effectiveness

Scottish Water must, in exercising its functions, seek to ensure that its resources are used economically, efficiently and effectively.

51 Sustainable development

- (1) Scottish Water must, in exercising its functions, act in the way best calculated to contribute to the achievement of sustainable development.
- (2) Subsection (1) applies so far as is consistent with the purposes of any enactment relating to the functions of Scottish Water.
- (3) In complying with subsection (1) Scottish Water must have regard to any guidance for the time being issued by the Scottish Ministers.

52 Public access to land held by Scottish Water

- (1) The Scottish Ministers, in exercising their functions under or by virtue of this Act, the 1968 Act or the 1980 Act and Scottish Water, in exercising its functions, must have regard to the desirability of preserving for the public any freedom of access (including access for recreational purposes) to land held by Scottish Water.
- (2) This section is without prejudice to section 53(1) and (2)(a).

53 Environmental matters

- (1) The Scottish Ministers, in exercising their functions under or by virtue of this Act, the 1968 Act or the 1980 Act and Scottish Water, in exercising its functions, must have regard to the matters specified in subsection (2).
- (2) Those matters are—
 - (a) the desirability of preserving for the public any freedom of access (including access for recreational purposes) to areas of forest, woodland, mountains, moor, bog, cliff, foreshore, loch or reservoir and to other places of natural beauty, and
 - (b) the desirability of protecting and conserving—
 - (i) buildings,
 - (ii) sites, and
 - (iii) objects,
 of archaeological, architectural, historic or scientific interest and of maintaining the availability to the public of any facility for visiting or inspecting any such building, site or object.

- (3) The Scottish Ministers and Scottish Water must, in exercising the functions referred to in subsection (1), further—
 - (a) the conservation and enhancement of natural beauty and the conservation of flora and fauna, and
 - (b) the conservation of geological or physiographical features of special interest.
- (4) Subsection (3) applies so far as is consistent with the purposes of any enactment relating to the functions of the Scottish Ministers or, as the case may be, Scottish Water (whether or not functions under or by virtue of this Act, the 1968 Act or the 1980 Act).

54 Protection of natural heritage

- (1) Scottish Natural Heritage (“SNH”) must by notice in writing notify Scottish Water of any area of land in Scotland which is a protected area.
- (2) An area of land is a protected area if—
 - (a) it has been designated under section 6(2) of the Natural Heritage (Scotland) Act 1991 (c. 28) (“the 1991 Act”) as a Natural Heritage Area,
 - (b) it is an area in respect of which notification has been given by SNH under section 28(1) (areas of special scientific interest) of the Wildlife and Countryside Act 1981 (c. 69), or
 - (c) it is a European site within the meaning of Regulation 10 of the Conservation (Natural Habitats, &c.) Regulations 1994 (S.I.1994/2716).
- (3) Where SNH has given notice under subsection (1) in respect of an area of land and—
 - (a) in the case of an area mentioned in subsection (2)(a), the designation referred to in that subsection is cancelled or varied under section 6(7) of the 1991 Act,
 - (b) in the case of an area mentioned in subsection (2)(b), the notification ceases to have effect,
 - (c) in the case of an area mentioned in subsection (2)(c), the area ceases to be a European site,SNH must by notice in writing advise Scottish Water of that fact.
- (4) Where Scottish Water has received notice under subsection (1), it must (unless SNH has given notice under subsection (3) to the effect that the area of land in question is no longer a protected area) consult SNH before commencing any scheme, work, operation or activity which is likely to prejudice significantly the qualities by reference to which the area of land was designated as a Natural Heritage Area or notified as an area of special scientific interest or, as the case may be, is a European site.
- (5) Before commencing any scheme, work, operation or activity which appears to Scottish Water to be likely to affect adversely an area of land designated as a National Park under the National Parks (Scotland) Act 2000 (asp 10), Scottish Water must consult the National Park authority for the National Park.
- (6) Subsections (4) and (5) do not apply in relation to anything to be done by Scottish Water in an emergency but particulars of what is done and of the emergency must be notified by Scottish Water to SNH or, as the case may be, the National Park authority as soon as is practicable after the thing is done.

55 Consultation with Health Boards

- (1) Where it appears to Scottish Water that (whether or not as a result of any act or omission by it) services provided by it in the exercise of its core functions give rise to, or are likely to give rise to, a significant risk to public health in relation to the area of any Health Board, Scottish Water must—
 - (a) consult the Health Board, and
 - (b) exercise its core functions with a view to reducing or eliminating the risk to public health, having regard to any views expressed by the Health Board.
- (2) This section is without prejudice to section 11(6).

*Miscellaneous***56 Directions**

- (1) The Scottish Ministers must give Scottish Water directions—
 - (a) as to the exercise of its powers under section 25 and schedule 3, and
 - (b) otherwise as to how its affairs are to be managed and conducted.
- (2) Directions under subsection (1) may be of a general or specific character and may, in particular, include provision—
 - (a) as to the nature and allocation of the responsibilities of the members and employees of Scottish Water,
 - (b) requiring Scottish Water to obtain the approval of, or to consult, the Scottish Ministers before exercising such of its powers, or exercising them in such ways, as the directions may specify,
 - (c) for any matter to which the directions relate to be determined, in such manner (if any) as the directions may specify, by a person other than the Scottish Ministers.
- (3) The Scottish Ministers may give Scottish Water other directions of a general or specific character as to the exercise of its functions.
- (4) Before giving any direction under this section, the Scottish Ministers must consult Scottish Water.
- (5) Scottish Water must comply with directions given under this Part.

57 Information and reports

- (1) Scottish Water must provide the Scottish Ministers with such information relating to the exercise of its functions as they may require.
- (2) For that purpose Scottish Water must—
 - (a) permit any person authorised to do so by the Scottish Ministers to inspect and make copies of its accounts and other records, and
 - (b) provide that person with such explanations in relation to those accounts and records as the person or the Scottish Ministers may require.
- (3) Scottish Water must prepare—
 - (a) a report on its activities during the period from the beginning of each financial year to 30th September in that year, and

- (b) a report on its activities during the whole of each financial year, as soon as practicable after the end of the period to which the report relates.
- (4) A report prepared under subsection (3)(a) must include a statement of accounts for the period to which the report relates; and subsection (2) of section 45 applies to such a statement of accounts as it applies to a statement of accounts prepared in accordance with that section.
- (5) A report prepared under subsection (3)(b) must include—
 - (a) a description of the manner in which Scottish Water has complied, during the period to which the report relates, with its duties under sections 26, 28, 50 and 51, and
 - (b) the reasons for any failure, during that period, to comply with its duties under sections 26 and 28.
- (6) Scottish Water must—
 - (a) send a copy of each report prepared under subsection (3) to the Scottish Ministers, the Commissioner and the Convener of the Water Customer Consultation Panels, and
 - (b) publish the report.
- (7) A report prepared under subsection (3) must set out any directions under section 56 which have been given to Scottish Water during the period to which the report relates.
- (8) The Scottish Ministers must lay a copy of a report sent to them under subsection (6) before the Parliament.

58 Records

- (1) This section applies to all records (in whatever form or medium)—
 - (a) transferred to Scottish Water by virtue of this Act,
 - (b) created or acquired by it in the exercise of any of its functions, or
 - (c) otherwise in its keeping.
- (2) Scottish Water must, after consulting the Keeper of the Records of Scotland, make arrangements for the preservation and management of the records and must ensure that the records are preserved and managed in accordance with those arrangements.
- (3) Scottish Water may from time to time revise those arrangements but before making any material change must consult the Keeper.
- (4) Despite subsection (2), Scottish Water may dispose of records which in its opinion are not worthy of preservation.
- (5) Scottish Water—
 - (a) must ensure that the Keeper has, at all reasonable hours, unrestricted access to the records preserved by it,
 - (b) may afford facilities for any person to inspect and, on payment of a reasonable fee, to obtain copies of or extracts from those records.
- (6) Nothing in subsection (5)(b) permits infringement of copyright or contravention of conditions subject to which records are in the keeping of Scottish Water.

- (7) If any enactment makes provision relating to records of a specific kind which is inconsistent with subsections (1) to (6), those subsections are subject to that enactment.

59 Validity of actings

The validity of any actings of Scottish Water is not affected by any failure to comply with a duty imposed on it under or by virtue of this Part.

60 Private legislation

- (1) Scottish Water may, if it thinks fit—
- (a) with the consent of the Scottish Ministers, promote private legislation in the Scottish Parliament,
 - (b) oppose private legislation in the Parliament of the United Kingdom or the Scottish Parliament.
- (2) An application for consent under subsection (1)(a) must be accompanied by a concise summary of the purposes of the proposed legislation.
- (3) Such consent must be withheld if the Scottish Ministers consider that the powers sought by the private legislation could be obtained by means of an order under the 1968 Act or, as the case may be, the 1980 Act.

61 Supply of goods and services to and by local authorities

The Local Authorities (Goods and Services) Act 1970 (c. 39) has effect as if Scottish Water were both a local authority and a public body for the purposes of that Act.

62 Information from local authorities and assessors

- (1) The Scottish Ministers may by regulations require a local authority or an assessor to provide Scottish Water with relevant information in such form as the regulations may specify.
- (2) For the purposes of subsection (1), information is relevant if—
- (a) it is information falling within subsection (3), and
 - (b) its possession by Scottish Water would, in the opinion of the Scottish Ministers, be likely to assist Scottish Water to make a charges scheme or to collect, or arrange to have collected, such charges as may be fixed by a charges scheme made by it.
- (3) Information falls within this subsection if it is held—
- (a) by the local authority in connection with their—
 - (i) setting, levying or collecting council tax or council water charges (within the meaning of Part II of the Local Government Finance Act 1992 (c. 14)) or the non-domestic water rate or non-domestic sewerage rate (as defined in paragraphs (c) and (d) of section 99(2) of that Act before the repeal of those paragraphs by the 1994 Act), or
 - (ii) levying or collecting the non-domestic rate (as for the time being defined in section 37(1) of the Local Government (Scotland) Act 1975 (c. 30), or

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- (b) as the case may be, by the assessor in connection with the assessor’s functions under any enactment.
- (4) In this section—
- “assessor” is to be construed in accordance with section 27 of the 1994 Act,
 - “information” includes, in particular, a copy of the whole, or of any part of, a valuation roll or valuation list.