



Health and Social Care (Quality and Engagement) (Wales) Act 2020

2020 asc 1

PART 4

THE CITIZEN VOICE BODY FOR HEALTH AND SOCIAL CARE

Establishment and general objective etc. of Citizen Voice Body

13 General objective

- (1) The Citizen Voice Body's general objective, in exercising its functions, is to represent the interests of the public in respect of health services and social services.
- (2) For the purposes of achieving that objective, the Citizen Voice Body must seek the views of the public, in whatever way it thinks appropriate, in respect of health services and social services.
- (3) In making arrangements to comply with subsection (2), the Citizen Voice Body must in particular have regard to the importance of ensuring, where appropriate, face-to-face engagement between its staff, or any other persons acting on its behalf, and any individuals from whom views are being sought.