



# Health and Social Care (Quality and Engagement) (Wales) Act 2020

2020 asc 1

## PART 4

### THE CITIZEN VOICE BODY FOR HEALTH AND SOCIAL CARE

#### *Duties imposed on certain public bodies in respect of Citizen Voice Body*

#### **17 Duty to promote awareness of activities of Citizen Voice Body**

- (1) A person mentioned in subsection (2) must make arrangements to bring the activities of the Citizen Voice Body to the attention of people who are receiving, or may receive, health services or social services provided by or on behalf of the person.
- (2) The persons are—
  - (a) a local authority;
  - (b) an NHS body.

#### **Commencement Information**

**II** [S. 17](#) in force at 1.4.2023 by [S.I. 2023/370](#), [art. 3\(1\)\(n\)](#)

#### **18 Duty to supply information to Citizen Voice Body**

- (1) A person mentioned in subsection (2) must supply the Citizen Voice Body with such information as the Citizen Voice Body reasonably requests for the purpose of carrying out its functions.
- (2) The persons are—
  - (a) a local authority;
  - (b) an NHS body.

---

**Changes to legislation:** There are currently no known outstanding effects for the Health and Social Care (Quality and Engagement) (Wales) Act 2020, Cross Heading: Duties imposed on certain public bodies in respect of Citizen Voice Body. (See end of Document for details)

---

- (3) Nothing in this section requires or permits any disclosure of information which is prohibited by any enactment or other rule of law.
- (4) A person who refuses to disclose information in response to a request made under subsection (1) must give the Citizen Voice Body its reasons in writing for not disclosing the information.

---

**Commencement Information**

**I2** [S. 18](#) in force at 1.4.2023 by [S.I. 2023/370](#), [art. 3\(1\)\(o\)](#)

**Changes to legislation:**

There are currently no known outstanding effects for the Health and Social Care (Quality and Engagement) (Wales) Act 2020, Cross Heading: Duties imposed on certain public bodies in respect of Citizen Voice Body.