



Public Services Ombudsman (Wales) Act 2019

2019 anaw 3

PART 3

INVESTIGATIONS

Reports of investigations

26 Action following receipt of a report

- (1) This section applies if, in a report under section 23 of an investigation in respect of a listed authority, the Ombudsman concludes that any person has sustained, or is likely to sustain, injustice or hardship in consequence of the matter investigated.
- (2) The listed authority must consider the report and notify the Ombudsman before the end of the permitted period of—
 - (a) the action it has taken or proposes to take in response to it, and
 - (b) the period before the end of which it proposes to have taken that action (if it has not already done so).
- (3) The permitted period is—
 - (a) the period of one month beginning on the date on which the authority receives the report, or
 - (b) any longer period specified by the Ombudsman in writing.