



Social Services and Well-being (Wales) Act 2014

2014 anaw 4

PART 10

COMPLAINTS, REPRESENTATIONS AND ADVOCACY SERVICES

CHAPTER 2

COMPLAINTS ABOUT PRIVATE SOCIAL CARE AND PALLIATIVE CARE

179 Investigation of complaints about privately arranged or funded social care and palliative care

Schedule 3 (which inserts new Parts 2A and 2B into the Public Services Ombudsman (Wales) Act 2005 to give the Public Services Ombudsman for Wales powers to investigate complaints about certain kinds of social care and palliative care and makes consequential amendments) has effect.

180 Independent advocacy services for complaints about privately arranged or funded palliative care

(1) Section 187 of the National Health Service (Wales) Act 2006 (independent advocacy services) is amended as follows.

(2) In subsection (2)—

- (a) in paragraph (a) for “or independent provider” substitute “, independent provider or independent palliative care provider”,
- (b) in paragraph (c) omit the words “or the Public Services Ombudsman for Wales”, and
- (c) after paragraph (c) insert—

Status: *This is the original version (as it was originally enacted).*

“(ca) a complaint to the Public Services Ombudsman for Wales which relates to a health service body or independent palliative care provider.”.

(3) In subsection (3) insert in the appropriate place—

““independent palliative care provider” means a person who is an independent palliative care provider (within the meaning given by section 34T of the Public Services Ombudsman (Wales) Act 2005),”.