



# Social Services and Well-being (Wales) Act 2014

2014 anaw 4

## PART 10 **E+W**

### COMPLAINTS, REPRESENTATIONS AND ADVOCACY SERVICES

## CHAPTER 2 **E+W**

### COMPLAINTS ABOUT PRIVATE SOCIAL CARE AND PALLIATIVE CARE

#### 179 **Investigation of complaints about privately arranged or funded social care and palliative care** **E+W**

Schedule 3 (which inserts new Parts 2A and 2B into the Public Services Ombudsman (Wales) Act 2005 to give the Public Services Ombudsman for Wales powers to investigate complaints about certain kinds of social care and palliative care and makes consequential amendments) has effect.

#### Commencement Information

II S. 179 in force at 1.11.2014 by [S.I. 2014/2718](#), [art. 2\(b\)](#)

#### 180 **Independent advocacy services for complaints about privately arranged or funded palliative care** **E+W**

(1) Section 187 of the National Health Service (Wales) Act 2006 (independent advocacy services) is amended as follows.

(2) In subsection (2)—

(a) in paragraph (a) for “or independent provider” substitute “, independent provider or independent palliative care provider”;

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**Changes to legislation:** *Social Services and Well-being (Wales) Act 2014, CHAPTER 2 is up to date with all changes known to be in force on or before 24 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

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- (b) in paragraph (c) omit the words “or the Public Services Ombudsman for Wales”, and
- (c) after paragraph (c) insert—
  - “(ca) a complaint to the Public Services Ombudsman for Wales which relates to a health service body or independent palliative care provider,”.

(3) In subsection (3) insert in the appropriate place—

““independent palliative care provider” means a person who is an independent palliative care provider (within the meaning given by section 34T of the Public Services Ombudsman (Wales) Act 2005),”.

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**Commencement Information**

**I2** S. 180 in force at 1.11.2014 by [S.I. 2014/2718](#), **art. 2(c)**

**Changes to legislation:**

Social Services and Well-being (Wales) Act 2014, CHAPTER 2 is up to date with all changes known to be in force on or before 24 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

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**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 162(4)(ga) inserted by [2022 asc 1 Sch. 4 para. 30\(2\)\(b\)](#)
- s. 163(4A) inserted by [2014 c. 23 s. 75\(10\)](#) (Effect inserting (4) not applied at s. 163 as it appears to relate to s. 194 in view of the title of the section as cited i.e. "ordinary residence". In s. 194 another (4), identically worded, is inserted on the same date by S.I. 2016/413, regs. 2(1), 316(a))