
WELSH STATUTORY INSTRUMENTS

2024 No. 388

The Special School Residential Services (Service Providers and Responsible Individuals) (Wales) Regulations 2024

PART 14

Requirements on responsible individuals for ensuring effective oversight of the service

Engagement with individuals and others

67.—(1) The responsible individual must put suitable arrangements in place for obtaining the views of—

- (a) the individuals who are receiving care and support,
- (b) the parents and carers of those individuals,
- (c) any placing authority, and
- (d) staff employed at the service,

on the quality of care and support provided and how this can be improved.

(2) The responsible individual must report the views obtained to the service provider so that these views can be taken into account by the service provider when making any decisions on plans for improvement of the quality of care and support provided by the service.