
WELSH STATUTORY INSTRUMENTS

2017 No. 1264

The Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017

PART 20

Other requirements on responsible individuals

Support for staff raising concerns

82. The responsible individual must ensure that the provider's whistleblowing policy is being complied with and that the arrangements to enable and support people working at the service to raise such concerns are being operated effectively.

Duty of candour

83. The responsible individual must act in an open and transparent way with—

- (a) individuals who are receiving care and support;
- (b) any representatives of those individuals;
- (c) in the case of a child who is provided with accommodation, the placing authority.

Notifications

84.—(1) The responsible individual must notify the service regulator of the events specified in Schedule 4

- (2) The notifications required by paragraph (1) must include details of the event.
- (3) Unless otherwise stated, notifications must be made without delay and in writing.
- (4) Notifications must be made in such manner and in such form as may be required by the service regulator.