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SCHEDULE 1

Service delivery standards

PART 2

STANDARDS THAT ARE RELIANT ON
OTHER STANDARDS - SPECIAL CONDITIONS

22	When a compliance notice requires a body to comply with one of the standards listed on a specific row in column 1 of Table 1, that compliance notice must also require that body to comply (in whatever way the Welsh Language Commissioner considers appropriate) with the standard or standards listed in column 2 of that row (or with one or more of those standards where that is stated).
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TABLE 1

Row	Column 1 <i>Main standard</i>	Column 2 <i>Reliant standard</i>
Replying to correspondence		
(1)	Standard 1	Standard 7
Corresponding with members of the same household		
(2)	Standard 3	Standard 6
Corresponding with several persons		
(3)	Standard 4	Standard 6
		Standard 7
General standards relating to correspondence		
(4)	Standard 5	Standard 6
		Standard 7
Raising awareness about corresponding in Welsh		
(5)	Standard 7	Standard 1
Receiving telephone calls		
(6)	Standard 9	One or more of the following:
		Standard 10
		Standard 11
Receiving telephone calls		
(7)	Standards 10 or 11	Standard 9
		Standard 14
Raising awareness about telephone services in Welsh		
(8)	Standard 14	One or more of the following:
		Standard 10
		Standard 11

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Row	Column 1	Column 2
	<i>Main standard</i>	<i>Reliant standard</i>
		and also Standard 16, and Standard 17
Meetings with one person		
(9)	Standard 24	One or more of the following:
		Standard 24A
		Standard 24B
Meetings with one person		
(10)	Standards 24A or 24B	Standard 24
Meetings with one person		
(11)	Standard 26	One or more of the following:
		Standard 26A
		Standard 26B
Meetings with one person		
(12)	Standards 26A or 26B	Standard 26
Meetings with more than one person		
(13)	Standard 27	One or more of the following:
		Standard 27A
		Standard 27B
		Standard 27C
		and also one of more of the following;
		Standard 27CH
		Standard 27D
Meetings with more than one person		
(14)	Standards 27A, 27B, 27C, 27CH or 27D	Standard 27
Meetings with more than one person		
(15)	Standard 29	One or more of the following:
		Standard 29A
		Standard 29B
Meetings with more than one person		
(16)	Standards 29A or 29B	Standard 29
Public meetings		
(17)	Standard 30	Standard 33
Public meetings		
(18)	Standard 33	Standard 30
Documents		

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Row	Column 1	Column 2
	<i>Main standard</i>	<i>Reliant standard</i>
(19)	Standards 40, 41, 42, 43, 44, 45, or 47	Standard 48
		Standard 49
Forms		
(20)	Standard 50	Standard 50A
		Standard 50B
Websites		
(21)	Standards 52, 53 or 54	Standard 55
Signs		
(22)	Standards 61 or 62	Standard 63
Reception		
(23)	Standard 64	Standard 67
		Standard 68
Reception		
(24)	Standard 65	Standard 65A
Reception		
(25)	Standard 66	Standard 67
Raising awareness of Welsh-language services in a reception		
(26)	Standard 67	One or more of the following:
		Standard 64
		Standard 66
Grants		
(27)	Standard 72	Standard 72A
		Standard 75
Grants		
(28)	Standard 73 or 74	Standard 72
		Standard 72A
Contracts		
(29)	Standard 77	Standard 77A
		Standard 80
Contracts		
(30)	Standard 78 or 79	Standard 77
		Standard 77A