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WELSH STATUTORY INSTRUMENTS

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**2011 No. 704**

**The National Health Service (Concerns, Complaints  
and Redress Arrangements) (Wales) Regulations 2011**

**PART 7**

**REQUIREMENT FOR NHS BODIES, OTHER THAN WELSH NHS BODIES,  
TO CONSIDER REDRESS AND PROCEDURE TO BE FOLLOWED BY  
A WELSH NHS BODY WHEN IT RECEIVES NOTIFICATION OF A  
CONCERN IN ACCORDANCE WITH THE PROVISIONS OF THIS PART**

**Action to be taken by a Welsh NHS body on receipt of a notification from an English NHS  
body in accordance with regulation 36**

37.—(1) A Welsh NHS body must within five working days acknowledge receipt of the notification made in accordance with regulation 36.

(2) It must also, within five working days of receipt of the notification, advise the person who notified the concern to the English NHS body that the concern has been passed to it to consider whether or not a qualifying liability exists.

(3) A Welsh NHS body must determine whether or not a qualifying liability exists and it must determine whether or not an offer of redress should be made to the patient.