Status:	This is the	original v	ersion (	as it was	originally made). I	his
item of	legislation	is current	lv onlv	available	in its original form	at.

#### WELSH STATUTORY INSTRUMENTS

# 2005 No. 3366

# The Social Services Complaints Procedure (Wales) Regulations 2005

## **PART II**

### SETTING UP THE COMPLAINTS PROCEDURE

### Duty to establish a complaints procedure

**4.** Each local authority must make arrangements in accordance with these regulations for the handling and consideration of complaints and the arrangements must be in writing.