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WELSH STATUTORY INSTRUMENTS

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**2005 No. 3366**

**The Social Services Complaints  
Procedure (Wales) Regulations 2005**

**PART VI**

**THE INDEPENDENT PANEL HEARING**

**The Independent Panel**

**21.**—(1) The Assembly must take such steps as it considers reasonable, including as to administrative and financial arrangements, to establish a panel to further consider complaints under this Part.

(2) In particular the Assembly must prepare and keep up to date two lists of persons who in its opinion are suitable to further consider complaints under this Part.

(3) The persons appointed to one of the lists established under paragraph (2) must have experience in the provision of services which must or may be provided by local authorities under the Local Authority Social Services Act 1970<sup>(1)</sup> or which are similar to such services (“the list of persons with social services experience”). The persons appointed to the other list (“the list of lay persons”) should not have such experience.

(4) A person is not to be regarded as suitable for appointment under paragraph (2) if he or she is employed by, or is an elected member of, a local authority in Wales.

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<sup>(1)</sup> 1970 c. 42.