
WELSH STATUTORY INSTRUMENTS

2005 No. 3366

The Social Services Complaints
Procedure (Wales) Regulations 2005

PART V

HANDLING AND CONSIDERATION OF
COMPLAINTS BY LOCAL AUTHORITIES

Withdrawal of complaints

17.—(1) A complaint may be withdrawn orally or in writing at any time by the complainant.

(2) The local authority must as soon as possible write to the complainant to confirm the oral withdrawal of a complaint.