
WELSH STATUTORY INSTRUMENTS

2005 No. 1816

The Social Housing Ombudsman (Wales) Regulations 2005

Matters about which complaints may be made

3. The following are matters about which complaints may be made to SHOW in accordance with these Regulations:

- (a) alleged maladministration by a social landlord in connection with relevant action;
- (b) an alleged failure by a social landlord to provide a relevant service; and
- (c) an alleged failure in a relevant service provided by a social landlord.