
WELSH STATUTORY INSTRUMENTS

2005 No. 1816

The Social Housing Ombudsman (Wales) Regulations 2005

Interpretation

2. In these Regulations —

“action” (“*camau*”) includes a failure to act (and related expressions must be construed accordingly);

“complainant” (“*achwynydd*”) means a person who claims to have sustained injustice or hardship as a result of a matter which SHOW is entitled to investigate under these Regulations other than a social landlord acting in its capacity as such;

“SHOW” (“*OTCC*”) means the Social Housing Ombudsman for Wales⁽¹⁾;

“relevant action” (“*camau perthnasol*”) means action taken by the social landlord in its capacity as social landlord;

“relevant service” (“*gwasanaeth perthnasol*”) means any service which it is the social landlord’s function to provide in its capacity as social landlord; and

“social landlord” (“*landlord cymdeithasol*”) has the same meaning as “Social landlord in Wales” as defined by section 51C(1) of the Housing Act 1996⁽²⁾.

⁽¹⁾ See section 51A (Social Housing Ombudsman for Wales) of the Housing Act 1996 (c. 52) — the person who is the Local Commissioner for Wales will also be the Social Housing Ombudsman for Wales.

⁽²⁾ 1996 c. 52. See section 51C(1)