
WELSH STATUTORY INSTRUMENTS

2005 No. 1816 (W.145)

HOUSING, WALES

The Social Housing Ombudsman (Wales) Regulations 2005

Made - - - - - *5 July 2005*

Coming into force *15 July 2005*

**THE SOCIAL HOUSING OMBUDSMAN
(WALES) REGULATIONS 2005**

1. Title, commencement and application
 2. Interpretation
 3. Matters about which complaints may be made
 4. Grounds on which a matter is excluded from investigation
 5. Description of individuals who may make a complaint
 6. Power of SHOW to investigate a complaint made
 7. Procedure to be followed in conduct of investigations
 8. Making a determination
 9. Alternative resolution of complaints
 10. Consultation and co-operation with other persons
 11. Manner in which determinations and special reports are to be communicated and published
- Signature
Explanatory Note