
STATUTORY INSTRUMENTS

2018 No. 952

The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

PART 2

Obligations for public sector bodies

Accessibility statement

8.—(1) A public sector body must provide an accessibility statement in accordance with the model accessibility statement, and keep that statement under regular review.

(2) For a website, the accessibility statement must be—

- (a) provided in an accessible format; and
- (b) published on the website of the public sector body.

(3) For a mobile application, the accessibility statement must be—

- (a) provided in an accessible format; and
- (b) available on the website of the public sector body or alongside other information available when downloading the mobile application.

(4) The accessibility statement must include—

- (a) an explanation of those parts of the content that are not accessible and the reasons why;
- (b) where appropriate, a description of any accessible alternatives provided;
- (c) a description of, and a link to, a contact form which enables a person to—
 - (i) notify the public sector body of any failure of its website or mobile application to comply with the accessibility requirement; and
 - (ii) request details of the information excluded under regulation 4(2) and regulation 7(4); and
- (d) a link to the enforcement procedure set out in Part 5 of these Regulations to which recourse may be had in the event of an unsatisfactory response to the notification or the request.