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STATUTORY INSTRUMENTS

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**2018 No. 634**

**CONSUMER PROTECTION**

**The Package Travel and Linked Travel  
Arrangements Regulations 2018**

*Made* - - - - *24th May 2018*

*Coming into force* *1st July 2018*

**THE PACKAGE TRAVEL AND LINKED TRAVEL  
ARRANGEMENTS REGULATIONS 2018**

PART 1

General

1. Citation and commencement
2. Interpretation
3. Application

PART 2

Information duties and content of the package travel contract

4. Information duties and “the relevant person”
5. Information to be provided by the relevant person before concluding a contract
6. Binding character of information provided before the conclusion of the contract
7. Content of the package travel contract and other documents
8. Burden of proof

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9. Transfer of the package travel contract to another traveller
10. Alteration of the price
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12. Termination of the package travel contract by the traveller
13. Termination of the package travel contract by the organiser
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**Changes to legislation:** There are currently no known outstanding effects for the The Package Travel and Linked Travel Arrangements Regulations 2018. (See end of Document for details)

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##### Performance of the package

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16. Price reduction and compensation for damages
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18. Obligation to provide assistance

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19. Insolvency protection for packages
20. Bonding
21. Bonding where approved body has reserve fund or insurance
22. Insurance
23. Monies in trust
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25. Offences arising from breach of regulation 23
26. Insolvency protection and information requirements for linked travel arrangements

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27. Specific obligations of the retailer where the organiser is established outside the United Kingdom
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37. Revocation and savings
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39. Review  
Signature

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SCHEDULE 1 — Information to be provided to the traveller, where applicable, before the conclusion of the package travel contract

1. The main characteristics of the travel services specified in paragraphs...
2. The travel destination, the itinerary and periods of stay, with...
3. The means, characteristics and categories of transport, the points, dates...
4. Where the exact time of departure and return is not...
5. The location, main features and, where applicable, tourist category of...
6. The meals which are included in the package.
7. The visits, excursions or other services included in the total...
8. Where it is not apparent from the context, whether any...
9. Where the traveller's benefit from other tourist services depends on...
10. Whether the trip or holiday is generally suitable for persons...
11. The trading name and geographical address of the organiser and,...
12. The total price of the package inclusive of taxes and,...
13. The arrangements for payment, including any amount or percentage of...
14. The minimum number of persons required for the package to...
15. General information on passport and visa requirements, including approximate periods...
16. Information that the traveller may terminate the contract at any...
17. Information on optional or compulsory insurance to cover the cost...

SCHEDULE 2 — Information to be provided to the traveller before the package travel contract is concluded, where the use of hyperlinks is possible

PART 1 — General

The combination of travel services offered to you is a...

Therefore, you will benefit from all EU rights applying to...

Additionally, as required by law, company XY/companies XY has/have protection...

More information on key rights under the Package Travel and...

PART 2 — Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

[The organiser or the retailer must provide a hyperlink to...

PART 3 — The Package Travel and Linked Travel Arrangements Regulations 2018

[The organiser or the retailer must provide a hyperlink to...

SCHEDULE 3 — Information to be provided to the traveller before the package travel contract is concluded, where the use of hyperlinks is not possible

PART 1 — General

The combination of travel services offered to you is a...

Therefore you will benefit from all EU rights applying to...

Additionally, as required by law, company XY/ companies XY has/have...

PART 2 — Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

Travellers will receive all essential information about the package before...

PART 3 — The Package Travel and Linked Travel Arrangements Regulations 2018

[The organiser or the retailer must provide the address of...

**Changes to legislation:** There are currently no known outstanding effects for the The Package Travel and Linked Travel Arrangements Regulations 2018. (See end of Document for details)

SCHEDULE 4 — Information to be provided to the traveller, where the organiser transmits data to another trader in accordance with regulation 2(5)(b)(v)

PART 1 — General

If you conclude a contract with company AB not later...

Therefore, you will benefit from all EU rights applying to...

Additionally, as required by law, company XY has protection in...

More information on key rights under the Package Travel and...

PART 2 — Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

[The trader must provide a hyperlink to the information below.]...

PART 3 — The Package Travel and Linked Travel Arrangements Regulations 2018

[The trader must provide a hyperlink to the Package Travel...

SCHEDULE 5 — Information to be provided in the package travel contract

1. Any special requirements of the traveller which the organiser has...
2. Information that the organiser is— (a) responsible for the proper...
3. The name of the entity in charge of the insolvency...
4. The name, address, telephone number, e-mail address and, where applicable,...
5. Information that the traveller is required to communicate any lack...
6. Where minors who are unaccompanied by a parent or another...
7. Information on available in-house complaint handling procedures and on alternative...
8. Information on the traveller's right to transfer the contract to...

SCHEDULE 6 — Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(a) and the trader is a carrier selling a return ticket

PART 1 — General

If, after selecting and paying for one travel service, you...

Therefore, our company/XY will not be responsible for the proper...

However, if you book any additional travel services during the...

More information on insolvency protection (to be provided by the...

PART 2 — More information on insolvency protection

[The trader must provide a hyperlink to the information below.]...

XY has taken out insolvency protection with YZ (the entity...

Travellers may contact this entity, or where applicable, the competent...

Note: This insolvency protection does not cover contracts with parties...

PART 3 — The Package Travel and Linked Travel Arrangements Regulations 2018

[The trader must provide a hyperlink to the Package Travel...

SCHEDULE 7 — Information to be provided to the traveller, where the trader facilitates an online linked travel arrangements within the meaning of regulation 2(3)(a) and the trader is not a carrier selling a return ticket

PART 1 — General

If, after selecting and paying for one travel service, you...

Therefore, our company/XY will not be responsible for the proper...

However, if you book any additional travel services during the...

More information on insolvency protection (to be provided by the...

PART 2 — More information on insolvency protection  
[The trader must provide a hyperlink to the information below.]...  
XY has taken out insolvency protection with YZ (the entity...  
Travellers may contact this entity or, where applicable, the competent...  
Note: This insolvency protection does not cover contracts with parties...  
PART 3 — The Package Travel and Linked Travel Arrangements Regulations  
2018  
[The trader must provide a hyperlink to the Package Travel...

SCHEDULE 8 — Information to be provided to the traveller, where the linked travel arrangement is an arrangement within the meaning of regulation 2(3) (a) and the contract is concluded in the simultaneous physical presence of the trader (other than a carrier selling a return ticket) and the traveller

PART 1 — General  
If, after selecting and paying for one travel service, you...  
Therefore, our company/XY will not be responsible for the proper...  
However, if you book any additional travel services during the...  
PART 2 — More information on insolvency protection  
XY has taken out insolvency protection with YZ (the entity...  
Travellers may contact this entity or, where applicable, the competent...  
Note: This insolvency protection does not cover contracts with parties...  
PART 3 — The Package Travel and Linked Travel Arrangements Regulations  
2018  
[The trader must provide the address of the website where...

SCHEDULE 9 — Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(b) and the trader is a carrier selling a return ticket

PART 1 — General  
If you book additional travel services for your trip or...  
Therefore, our company/XY will not be responsible for the proper...  
However, if you book additional travel services via this link/these...  
More information on insolvency protection (to be provided by the...  
PART 2 — More information on insolvency protection  
[The trader must provide a hyperlink to the information below.]...  
XY has taken out insolvency protection with YZ (the entity...  
Travellers may contact this entity or, where applicable, the competent...  
Note: This insolvency protection does not cover contracts with parties...  
PART 3 — The Package Travel and Linked Travel Arrangements Regulations  
2018  
[The trader must provide a hyperlink to the Package Travel...

SCHEDULE 10 — Information to be provided to the traveller, where the trader facilitates an online linked travel arrangement within the meaning of regulation 2(3)(b) and the trader is not a carrier selling a return ticket

PART 1 — General  
If you book additional travel services for your trip or...  
Therefore, our company/XY will not be responsible for the proper...  
However, if you book additional travel services via this link/these...  
More information on insolvency protection (to be provided by the...  
PART 2 — More information on insolvency protection  
[The trader must provide a hyperlink to the information below.]...

**Changes to legislation:** There are currently no known outstanding effects for the The Package Travel and Linked Travel Arrangements Regulations 2018. (See end of Document for details)

XY has taken out insolvency protection with YZ (the entity...

Travellers may contact this entity or, where applicable, the competent...

Note: This insolvency protection does not cover contracts with parties...

PART 3 — The Package Travel and Linked Travel Arrangements Regulations  
2018

[The trader must provide a hyperlink to the Package Travel...

Explanatory Note

**Changes to legislation:**

There are currently no known outstanding effects for the The Package Travel and Linked Travel Arrangements Regulations 2018.